COP28 UAE

SHIPPING & LOGISTICS
FREQUENTLY ASKED QUESTIONS
GENERAL

How can I ship goods to COP28?
The UAE is well connected to the world through direct and connecting international flights and ocean routes, and through an extensive road network with GCC countries. There is a vast network of freight forwarding providers in the UAE, including global logistics industry leaders and locally grown freight forwarders. For inquiries, a freight forwarder of your choice can be contacted.

Does COP28 provide shipping services for COP28 participants?
COP28 does not provide any shipping services. However, to facilitate a smooth logistics experience for all participants, COP28 has partnered with one of the world’s leading logistics provider Kuehne+Nagel, and appointed them as the official Logistics Service Partner of COP28 UAE.

Which logistics services does Kuehne+Nagel provide?
Kuehne+Nagel provides the following logistics services: freight forwarding, restricted goods permits and approvals obtaining in UAE, customs brokerage, last mile delivery and other miscellaneous logistics services onsite. The full scope of services provided in the UAE, as well as onsite services, and applicable rates are specified in the Rate Card which can be downloaded from https://cop28.com/en/shipping-logistics.

Can I choose another logistics company to deliver goods to COP28?
Yes, Participants can choose any freight forwarder of choice. However, deliveries to the COP28 venue are exclusively managed by the official Logistics Service Provider due to limited access to the COP28 venue. If a third party freight forwarder is selected for delivery of goods to the UAE, such parties must deliver customs cleared goods to the Logistics Service Provider’s warehouse, and the Logistics Service Provider will deliver the goods to the venue as per instructions provided.

How can I get in touch with the official COP28 Logistics Service Provider?
All logistics inquiries can be sent to cop28@kuehne-nagel.com.

How can I get more information about shipping goods to COP28?
Please visit https://cop28.com/en/shipping-logistics for guidelines on how to ship goods to COP28. Here you will find a guide on the following topics: Freight Forwarding and Customs Clearance, Service Request Manual, Delivery to Venue as well as the Rate Card in PDF format. All guides can be downloaded for further reference.

DUTIES AND TAXES

What is the customs tariff in UAE?
The tariff is determined based on the goods HS Code and calculated by a percentage of the CIF value of the goods. The common customs tariff in UAE is 5% on CIF value.

What is the CIF value of the goods?
This is the value of the imported goods added with freight, insurance and other relevant charges until goods arrive at the destination port.

When is customs duty collected?
Customs duty is collected during customs clearance upon goods arrival in UAE.

Are there any special arrangements for customs clearance of goods destined for COP28?
Goods arriving in the UAE for COP28 are subject to standard customs clearance processes in the UAE.

Are there any taxes applicable for importation of goods?
Currently, only Value Added Tax (VAT) is applicable at the rate of 5% out of the invoice value. The VAT is collected during customs clearance.

Are goods destined for COP28 exempt from duties and taxes?
No, customs duty and VAT is applicable for all goods imported into the UAE. However, there are certain exemptions for goods arriving for displays in exhibitions and events. For more details, please contact your selected freight forwarder.

IMPORT REGIME

What importation types are applicable for COP28 goods?
The following importation regimes are applicable for COP28 goods:
- ATA Carnet
- Temporary Admission
- Import

What is an ATA Carnet?
An ATA Carnet is an international customs document that permits duty-free and tax-free temporary importation of goods for a specific time. General provisions and particulars are applicable for ATA Carnet goods arriving in the UAE.

How can I obtain an ATA Carnet?
The Exporter/Shipper obtains the ATA Carnet document from the Guaranteeing Association in the country of the shipment’s origin (usually the Chamber of Commerce).

What is Temporary Admission?
Goods arriving in the UAE for the purpose of exhibition, projects, processing, and repair can temporarily enter the UAE under Temporary Admission.

What is the duration of the Temporary Admission?
Goods arriving in the UAE under Temporary Admission can stay for up to 180 days.

Are duties and taxes applicable for goods arriving as Temporary Admission?
A cash deposit or bank guarantee equivalent to the customs duty is applicable and shall be released upon the submission of proof of exit. For more details, please contact your selected freight forwarder.

What documentation is required for Temporary Admission?
The following documentation is required: Invoice, Packing List, air waybill/sea waybill (depending on the mode of transportation), and “No Disposition to Admission” letter from COP28.

Can goods which have arrived in the UAE under Temporary Admission stay in the UAE permanently?
Yes, this requires another customs clearance with a definitive duty & VAT payment.
INBOUND LOGISTICS

Who is the designated Receiver/Consignee/Importer in the UAE for COP28?
A legal entity with a valid Importer Code at UAE Customs can act as Receiver/Consignee/Importer of the goods.

What if I cannot find a Receiver/Consignee/Importer in the UAE?
If the designated Consignee/Importer of the goods has no counterpart in the UAE, COP28 can act as the Consignee. For more details, please contact logistics.servicepartner@kuhnennagel.com.

Which company will help me with customs clearance in the UAE?
If you do not have a counterpart in the UAE, logistics service provider, Kuehne+Nagel, provides customs brokerage services.

What documentation is required for customs clearance in the UAE?
Required documents:
- Master airway bill/house airway bill (for sea freight)
- Invoice
- Packing List
- Certificate of origin (if required by some countries)

Will UAE Customs accept an invoice and packing list in a foreign language, other than English? Are there any other requirements?
The invoice and packing list should be computer-generated and translated into the English language. Handwritten documents are not accepted. The translated documents should contain correct information and be validated with the original copy to prevent any alterations.

Is original shipping documentation mandatory for customs clearance?
The original shipping documentation is required for customs clearance. However, if there are specific exceptions where scanned copies can be accepted, please check with your selected freight forwarder.

Do I need to do any advance paperwork prior to shipping?
Yes, if there is a requirement that you prepare all the necessary shipping documentation in advance and forward it to a freight forwarder for review and confirmation prior to goods departure.

Do I need a permit or approval to import goods in the UAE?
Only certain goods categories require import permits if they are controlled or restricted in the UAE. For more details, please check with your selected freight forwarder.

Can imported goods be re-exported?
Yes, imported goods can be re-exported.

Who arranges goods insurance?
This is a sole responsibility of a participant to use a courier service for delivery to COP28. However, the access to the venue will be limited closer to the event so no external companies will have an access to the venue. The respective charges will be applicable for handling and delivery of such shipments to the venue.

What do I need to know if I decide to sell permanently imported goods in the UAE after COP28?
You can sell permanently imported goods anywhere in the UAE. For goods which have arrived via other importation terms, conversion to permanent import status is required. Contact your selected freight forwarder for assistance.

What documents are required to return goods after Temporary Admission?
Invoice, Packing List, and the entry customs declaration copy.

Which entities are authorized to be an Exporter of the goods from the UAE?
A legal entity with a valid Exporter Code at UAE Customs.

What if I cannot find an Exporter in the UAE?
COP28 can act as the Exporter of goods from the UAE.

Which documents are required for re-exportation from the UAE?
Freight and Packing list.

How can I return goods to their origin after Temporary Admission?
The goods can be returned to their origin in the UAE. The return of goods is managed in the same standard and quantity as an import. Customs inspection is required to claim the refund of cash or bank guarantee deposited during the goods entry in the UAE.

What documents are required to return goods after Temporary Admission?
Freight, Packing List, and the entry customs declaration copy.

Can I donate the goods after COP28 and what is the procedure for doing this?
Yes, donations are possible if goods are permanently imported, there is no additional procedure for this. To donate the goods via other importation terms, conversion to permanent import status is required. Contact your selected freight forwarder for assistance.

What do I need to do if I decide to sell permanently imported goods in the UAE after COP28?
You cannot permanently import goods anywhere in the UAE. For goods which have arrived via other importation terms, conversion to permanent import status is required.

OUTBOUND LOGISTICS

Can imported goods be re-exported from the UAE?
Yes, imported goods can be re-exported.

Which entities are authorized to be an Exporter of the goods from the UAE?
A legal entity holding a valid Exporter Code in UAE Customs.

What if I cannot find an Exporter in the UAE?
COP28 can act as Exporter of goods from the UAE.

Which documents are required for exportation from the UAE?
Invoice and Packing list.

How can I transport dangerous or hazardous goods to the UAE?
The original shipping documentation is required for customs clearance. However, there are specific exceptions where scanned copies can be accepted. For more details, please check with your selected freight forwarder.

Who arranges goods insurance?
This is a sole responsibility of a participant to use a courier service for delivery to COP28. However, the access to the venue will be limited closer to the event so no external companies will have an access to the venue. The respective charges will be applicable for handling and delivery of such shipments to the venue.

OUTBOUND LOGISTICS

Can imported goods be re-exported from the UAE?
Yes, imported goods can be re-exported.

Which entities are authorized to be an Exporter of the goods from the UAE?
A legal entity holding a valid Exporter Code in UAE Customs.

What if I cannot find an Exporter in the UAE?
COP28 can act as Exporter of goods from the UAE.

Which documents are required for exportation from the UAE?
Invoice and Packing list.

How can I transport dangerous or hazardous goods to the UAE?
The original shipping documentation is required for customs clearance. However, there are specific exceptions where scanned copies can be accepted. For more details, please check with your selected freight forwarder.

Who arranges goods insurance?
This is a sole responsibility of a participant to use a courier service for delivery to COP28. However, the access to the venue will be limited closer to the event so no external companies will have an access to the venue. The respective charges will be applicable for handling and delivery of such shipments to the venue.

GENERAL INFORMATION

Are there any prohibited items for importation to the UAE?
Please check the official UAE government guidelines for more information: https://www.dubaicustoms.gov.ae/en/mobile/Pages/ProhibitedandRestrictedGoods.aspx

What rules apply to the importation of hazardous or dangerous goods in the UAE?
There are specific requirements for the importation of dangerous or hazardous goods. Please check the official UAE government guidelines for more information.

How can I transport dangerous or hazardous goods to the UAE?
The original shipping documentation is required for customs clearance. However, there are specific exceptions where scanned copies can be accepted. For more details, please check with your selected freight forwarder.

Are there any prohibited items for importation to the UAE?
Please check the official UAE government guidelines for more information: https://www.dubaicustoms.gov.ae/en/mobile/Pages/ProhibitedandRestrictedGoods.aspx

What if I cannot find a Receiver/Consignee/Importer in the UAE?
If the designated Consignee/Importer of the goods has no counterpart in the UAE, COP28 can act as the Consignee. For more details, please contact logistics.servicepartner@kuhnennagel.com.

Which company will help me with customs clearance in the UAE?
If you do not have a counterpart in the UAE, logistics service provider, Kuehne+Nagel, provides customs brokerage services.

What documentation is required for customs clearance in the UAE?
Required documents:
- Master airway bill/house airway bill (for sea freight)
- Invoice
- Packing List
- Certificate of origin (if required by some countries)

Will UAE Customs accept an invoice and packing list in a foreign language, other than English? Are there any other requirements?
The invoice and packing list should be computer-generated and translated into the English language. Handwritten documents are not accepted. The translated documents should contain correct information and be validated with the original copy to prevent any alterations.

Is original shipping documentation mandatory for customs clearance?
The original shipping documentation is required for customs clearance. However, there are specific exceptions where scanned copies can be accepted. For more details, please check with your selected freight forwarder.

Do I need to do any advance paperwork prior to shipping?
Yes, if there is a requirement that you prepare all the necessary shipping documentation in advance and forward it to a freight forwarder for review and confirmation prior to goods departure.

Do I need a permit or approval to import goods in the UAE?
Only certain goods categories require import permits if they are controlled or restricted in the UAE. For more details, please check with your selected freight forwarder.

Can imported goods be re-exported?
Yes, imported goods can be re-exported.

Who arranges goods insurance?
This is a sole responsibility of a participant to use a courier service for delivery to COP28. However, the access to the venue will be limited closer to the event so no external companies will have an access to the venue. The respective charges will be applicable for handling and delivery of such shipments to the venue.

How can I return goods to their origin after Temporary Admission?
The goods can be returned to their origin in the UAE. The return of goods is managed in the same standard and quantity as an import. Customs inspection is required to claim the refund of cash or bank guarantee deposited during the goods entry in the UAE.

What documents are required to return goods after Temporary Admission?
Freight, Packing List, and the entry customs declaration copy.

Can I donate the goods after COP28 and what is the procedure for doing this?
Yes, donations are possible if goods are permanently imported, there is no additional procedure for this. To donate the goods via other importation terms, conversion to permanent import status is required. Contact your selected freight forwarder for assistance.

What do I need to do if I decide to sell permanently imported goods in the UAE after COP28?
You cannot permanently import goods anywhere in the UAE. For goods which have arrived via other importation terms, conversion to permanent import status is required.

OUTBOUND LOGISTICS

Can imported goods be re-exported from the UAE?
Yes, imported goods can be re-exported.

Which entities are authorized to be an Exporter of the goods from the UAE?
A legal entity holding a valid Exporter Code in UAE Customs.

What if I cannot find an Exporter in the UAE?
COP28 can act as Exporter of goods from the UAE.

Which documents are required for exportation from the UAE?
Invoice and Packing list.

How can I transport dangerous or hazardous goods to the UAE?
The original shipping documentation is required for customs clearance. However, there are specific exceptions where scanned copies can be accepted. For more details, please check with your selected freight forwarder.

Who arranges goods insurance?
This is a sole responsibility of a participant to use a courier service for delivery to COP28. However, the access to the venue will be limited closer to the event so no external companies will have an access to the venue. The respective charges will be applicable for handling and delivery of such shipments to the venue.

GENERAL INFORMATION

Are there any prohibited items for importation to the UAE?
Please check the official UAE government guidelines for more information: https://www.dubaicustoms.gov.ae/en/mobile/Pages/ProhibitedandRestrictedGoods.aspx

What rules apply to the importation of hazardous or dangerous goods in the UAE?
There are specific requirements for the importation of dangerous or hazardous goods. Please check the official UAE government guidelines for more information.

How can I transport dangerous or hazardous goods to the UAE?
The original shipping documentation is required for customs clearance. However, there are specific exceptions where scanned copies can be accepted. For more details, please check with your selected freight forwarder.
INLAND TRANSPORTATION AND WAREHOUSING

How are any banned items handled by passengers?

Passengers bringing goods for exhibition or trade purposes are required to submit a self-declaration on arrival and pay a deposit to Dubai Customs equivalent to 5% of the value of the goods. The original Invoice and Packing List must accompany such goods. Also, an authorization or official confirmation letter of participation from the exhibition host (COP28) is required for the items brought for exhibition. The customs staff will process a Temporary Admission Customs Bill at the customs office at the airport of arrival.

What is the maximum weight I can ship by air freight?

Passenger carry-on items are limited to carry-on items that normally 2.5 kg (5.5 pounds) as an average estimated travel time. However, certain prohibited or restricted items may require additional allowances. The maximum allowable weight is 10kg (22 pounds) per passenger for hand carry.

What is the maximum weight I can ship by sea freight?

The maximum weight per container is limited to 2200 kg (4880 pounds) per container. The maximum allowable weight per container is 2400 kg (5300 pounds) per container for air freight.

What is the transit time for air freight?

The transit time for air freight depends on the origin and the carrier's availability. The average estimated transit time is 2-3 days.

What is the maximum weight that can be transported by sea freight?

The maximum weight per container is limited to 2200 kg (4880 pounds) per container. The maximum allowable weight per container is 2400 kg (5300 pounds) per container for air freight.

Can I use a third-party freight forwarder?

Yes, participants can use a freight forwarder of choice for international freight and customs clearance in the UAE. However, due to limited access to the COP28 venue and internal warehouse, which will be set up at the venue and be available for storage starting from 1 November 2023, space in the internal warehouse will be limited capacity for storage. No other storage facilities are available.

Are any warehouses available for storage of goods arrived for COP28?

There are two warehouses provided by our Logistics Service Provider, Kuehne+Nagel: 1) an external warehouse located in close proximity to the COP28 venue and internal warehouse which will not be the same storage facility available for storage starting from 1 November 2023. Space in the internal warehouse is subject to availability, whereas the external warehouse has limited capacity and is not storage. No other storage facilities are available.

What is the warehouse temperature controlled?

No, the warehouses are not temperature controlled. If you need temperature controlled storage please send a request to cop28@kuehne-nagel.com

How long can I store the goods at the warehouse?

The service will be available from 1 September till 31 March 2023.

What are the storage rates?

The service will be available from 1 September till 31 March 2023.

There are several sea ports and two international airports in the UAE. Sea freight goods must be sent to the Jebel Ali Sea Port (AEJEA). Air freight must be forwarded either to Dubai International Airport (DXB) or Al Maktoum International Airport (AKL).

What is the maximum weight that can be loaded into a 20' container?

18.2 ton - for 20' standard container
28.6 ton - for 40' high container

What is the maximum weight that can be loaded into a 40' container?

18.2 ton - for 20' standard container
28.6 ton - for 40' high container

Are my goods insured?

Goods not insured unless comprehensive cargo insurance is arranged. It is strongly recommended to insure goods from any potential losses during transportation.

There are no restrictions in terms of health supplements and health products.

Are any items which must be declared by passengers to Customs officials on arrival?

The following items must be declared by passengers to Customs officials on arrival. Non-declaration may be treated as smuggling which is an offence punishable by law.

1. Radios, spy equipment, self-defense equipment and sharp edged knives and swords
2. Goods intended to be imported from boycotted countries
3. Gambling tools and machinery
4. Gambling tools and machinery
5. Three-layer fishing nets
6. Original engravings, prints, lithographs, sculptures and statues in any material
7. Firearms, ammunition and inland trash
8. Municipal, souvenirs and other materials
9. Tobacco products, infant formula and baby food containment items
10. Medicinal and tobacco products
11. Medicinal and tobacco products
12. Firearms, and explosives
13. Tobacco products
14. Tobacco products

Are any warehouses available for storage of goods arrived for COP28?

There are no warehouses thermal controlled. If you need temperature controlled storage please send a request to cop28@kuehne-nagel.com

What are the storage rates?

Please refer to the "Rate Card" for tariffs applicable for storage.

Who can approach the demand for handling costs and other miscellaneous services on site?

The Logistics Service Provider, Kuehne Nagel, provides manpower, lifting equipment, handling, and other miscellaneous services that may be required. Please refer to the "Rate Card" for the full list of services available and rates.

How to handle the goods at the warehouse?

The service will be available from 1 September till 31 March 2023.

Can I bring medication into the UAE?

Passengers can bring in medications that are necessary and to be used within the duration of the visit. Any medication that is not required for medical reasons should not be brought into the UAE.

Can I bring health supplements into the UAE?

There are no restrictions in terms of health supplements and health products.

Can I bring pets into the UAE?

Please check with the airline you are traveling with if you intend to bring pets into the UAE.

Can I bring goods into the UAE?

Passengers must declare all goods for exhibition or trade purposes that exceed AED 40,000 (Forty Thousand Dirhams). The Customs staff will process a Temporary Admission Customs Bill at the customs office at the airport of arrival.

What is the amount of cash that a passenger must declare when travelling to the UAE?

Cash money (inclusive of currencies and traveler's bills) above AED 40,000 (USO 10,000 or equivalent in other currencies)

What are the storage rates?

The service will be available from 1 September till 31 March 2023.

What is the maximum weight that can be loaded into a 40' container?

28.6 ton - for 40' high container

What is the maximum weight that can be loaded into a 20' container?

18.2 ton - for 20' standard container

Are there any banned items for hand carry?

There are certain prohibited and restricted items that cannot be brought into the UAE. See foreign goods may be sent to the Jebel Ali Sea Port (AEJEA). Air freight may be forwarded either to Dubai International Airport (DXB) or Al Maktoum International Airport (AKL).

What is the maximum weight I can ship by sea freight?

The maximum weight per container is limited to 2200 kg (4880 pounds) per container. The maximum allowable weight per container is 2400 kg (5300 pounds) per container for air freight.

What is the transit time for air freight?

The transit time for air freight depends on the origin and the carrier's availability. The average estimated transit time is 2-3 days.

What is the maximum weight that can be transported by sea freight?

The maximum weight per container is limited to 2200 kg (4880 pounds) per container. The maximum allowable weight per container is 2400 kg (5300 pounds) per container for air freight.
COP28 UAE

THANK YOU