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What are COPs and what is their purpose?

The Conference of the Parties (COP) is the main decision-making body of the United Nations Framework Convention on Climate Change (UNFCCC) and its Kyoto Protocol.

What is COP28 UAE?

COP28 UAE is a comprehensive platform for the world to come together, learn, discuss, and drive progress on the most pressing climatic challenges and opportunities. It aims to build on recent global successes to drive the world on a path towards, and achieve, the goals of the Paris Agreement. COP28 UAE will be the 28th session of the Conference of the Parties to the UNFCCC, and the sixteenth session of the Conference of the Parties to the Kyoto Protocol.

Visas

How can I apply for a visa to the UAE?

The UAE Government has taken several steps to ensure the safety and security of UNFCCC registered COP28 UAE participants, including the provision of visas for national and international attendees. These measures are intended to facilitate the smooth flow of participants and ensure a safe and secure event environment.

What will I need to apply for the COP28 UAE Visa application?

You will need to provide the following information:

- Your UNFCCC Registration Code
- Correctly filled visa application form on the visa portal
- Clear scanned copy of passport in jpeg format
- Clear scanned copy of UNFCCC Participant Identification Card in jpeg format
- Clear scanned copy of passport (front and back page)

Am I required to submit flight details for the COP28 UAE Visa application?

Yes, you are required to submit flight details. It is recommended that you sign up to the COP28 UAE Visa portal as soon as possible to avoid any delays in obtaining your visa.

How long will it take to receive the COP28 UAE Visa application after applying?

We aim to process visa applications within 30 days of submission. However, visa processing times may vary depending on the availability of consular staff and the volume of applications received.

What type of visa will I receive?

Upon approval, you will be granted a 90-day multiple entry, temporary UNFCCC COP28 UAE Visitor Visa, allowing you to enter the UAE for the COP28 UAE event and related activities.

What visa will be required?

You will be required to submit the following visa details in your COP28 UAE Visa application:

- Passport details: Full name, passport number, date of birth, nationality, and expiry date
- Flight details: Round trip ticket or proof of onward travel

How far in advance can I apply for the COP28 UAE Visa?

We recommend that you apply for the COP28 UAE Visa as soon as you have received your UNFCCC registration confirmation email with your unique tracking code.

Can I arrive at any UAE international airport with my COP28 UAE Visa?

You can arrive at any UAE international airport with your COP28 UAE Visa as long as you have received your UNFCCC registration confirmation email with your visa application ID.

What visa information will be provided to me upon arrival within the UAE?

Upon arrival, you will be provided with a take-off ticket to the COP28 UAE Visitor Visa, along with your relevant visa details, including your visa ID and validity period.

Are visas granted on arrival to the UAE?

Visas are granted on arrival to the UAE for UNFCCC registered participants who are attending the COP28 UAE event. However, it is recommended to apply for your COP28 UAE Visa in advance to ensure smooth entry to the UAE.

Can I apply for my spouse's visa permit along with my visa application?

Yes, you are required to apply for the COP28 UAE Visa for your spouse and include their details in your application form along with your visa tracking code.
ACCOMMODATION

What accommodation options are available?

COP28 UAE will have 3 days (26-28 November), offer a range of options for accommodation packages to suit every budget. Some of them are over 250 properties (rooms in Dubai, Sharjah, Al Ain, etc.).

Additionally, the UNHabitat Doha office, located on the 4th floor, features a range of accommodation options, which are not included in the official COP28 packages:

- Hotel rooms (with and without breakfast)
- Private apartments
- Vacation homes

How can I book my accommodation for COP28 UAE?

The official COP28 website allows participants to book accommodations through a dedicated platform to directly access their accommodation for the event. The booking process is simple and includes an additional fee for reservations.

COP28 UAE will require participants to book their accommodations through the official platform for access to the conference. The platform requires all participants to have a registered email address for booking purposes.

Which travel agency is running the accommodation booking portal?

The organizers of COP28 UAE have partnered with (Travel Agency Name) to manage the accommodation booking portal. The agency is responsible for handling accommodation reservations for the event, ensuring participants have access to a variety of options.

As of now, information on available travel agencies is not yet available. Participants are advised to book their accommodation directly through the official platform.

Can accommodation be reserved by delegates in advance of COP28 UAE?

For additional accommodation options, please contact the individual travel agency.

TRAVEL TO UAE

Where is the United Arab Emirates (UAE) located?

The United Arab Emirates (UAE), also known as the UAE, is a state located on the eastern coast of the Arabian Peninsula in the Middle East. It is bordered by Saudi Arabia to the west and south, Oman to the east, and the Persian Gulf to the north.

How can I fly to the UAE?

The official COP28 UAE travel portal provides convenient arrangements for participants to book their travel to the event. The booking process is straightforward, and additional fees may apply.

The UAE has several international airports, including Dubai International Airport and Abu Dhabi International Airport. Participants can choose from a variety of flights.

Are there any COVID-19 restrictions for arrivals to the UAE?

All passengers traveling to the UAE are required to present a valid COVID-19 vaccination certificate or undergo PCR testing. For more information, please check the current travel guidelines and restrictions, as they may change at any time.

Is there internet access at the airports upon arrival in the UAE?

Yes, the UAE has a high-speed internet network. All airports are equipped with Wi-Fi, and passengers can connect to it, which can be purchased in advance or at the airport.

What transport options do I have after arriving in Abu Dhabi, Dubai, or Sharjah airport?

Information on local transportation options can be found on the websites of each airport. Common options include taxis, public buses, and shuttle services.

What is the best way to get around in Abu Dhabi and Dubai?

Journey planners are a great way to coordinate transportation options before arriving in the UAE.

What is the national language and cultural conversion of the UAE?

Arabic is the official language of the UAE. Cultural customs and practices are based on Islamic traditions and values. Participants are advised to be respectful of local customs and traditions.

Can I exchange cash at the airport?

Foreign exchange counters may not be available, so it's recommended to use ATMs or visit banks in the UAE to exchange cash.

When is the weekend in the UAE?

In the UAE, the weekend consists of Friday and Saturday, though which is observed can vary. Participants should check the schedule for their specific events.

Can I use my local issued credit/debit card?

Most banks and financial institutions in the UAE support credit and debit cards from international banks. Please check with your bank to confirm if your card is accepted in the UAE.

What is the local time and weather like in the UAE?

The UAE is on the same time zone as the rest of the Middle East, with a 4-hour time difference from UTC. Participants should bring appropriate clothing for the climate.

What type of electrical plug is used in the UAE?

The standard electrical plug used in the UAE is Type D (2-pin). Participants should ensure they have the appropriate adapter or converter for their devices.

What is standard tipping etiquette in the UAE?

Tipping is not customary in the UAE, with service staff expecting only the basic amount for their services.

What are popular things to do in Abu Dhabi?

- Visit the Emirates Palace
- Explore the Louvre Abu Dhabi
- Enjoy the Corniche

What are popular things to do in Dubai?

- Visit the Dubai Mall
- Go to the Burj Khalifa
- Enjoy the Dubai Fountain

- Visit the Emirates Palace
- Explore the Louvre Abu Dhabi
- Enjoy the Corniche
TRAVEL TO VENUE

How do I reach the COP28 UAE venue at Expo City Dubai?

Take the following steps to reach the COP28 UAE venue at Expo City Dubai:

1. Take the Expo Line metro to the Dubai Expo 2020 station.
2. Walk towards the Main Entrance.

For more information, please visit the COP28 UAE website or contact the organizers.

In public transport free zone for COP28 UAE delegates

COP28 will include a free zone for public transport. To enter COP28, all delegates must show valid delegate credentials.

How can delegates move around the COP28 UAE venue during the event?

Delegates will have access to a variety of transport options, including shuttle buses, tram, and bike rental services.

How will transport support those with accessibility needs?

COP28 will provide transport support for delegates with accessibility needs, including wheelchair access and other mobility aids.

Blue Zone

What is the Blue Zone?

The Blue Zone is an accessible transport service that operates in a separate area of the COP28 venue. It offers a range of transport services for delegates with accessibility needs.

Who can attend the Blue Zone?

COP28 delegates who are registered with mobility needs or who require accessible transport services can attend the Blue Zone.

Where is the Blue Zone located?

The Blue Zone is located in the South Entrance at Expo City Dubai.

What facilities will be available in the Blue Zone?

The Blue Zone will offer a range of facilities, including wheelchair accessible transport, assistive technology, and other accessibility support services.

How can participants engage with a person in the Blue Zone?

Participants can engage with a person in the Blue Zone by either signing up for the Blue Zone service or by contacting the organizers directly.

I am attending COP28 UAE but do not have an official accommodation from the UNFCCC.

What do I need to do?

Participants can contact the UNFCCC office to request alternative accommodation options.

Blue Zone Pavilions and Office Spaces

What are Blue Zone pavilions and office spaces?

The Blue Zone pavilions and office spaces are dedicated areas within the COP28 venue that are accessible to all participants.

How can parties apply to host a pavilion or office space in the Blue Zone at COP28 UAE?

Parties interested in hosting a pavilion or office space in the Blue Zone at COP28 UAE should contact the UNFCCC to apply.

How much will it cost?

Fees will be determined based on the size and duration of the pavilion or office space.

What are the registration options?

Participants can register for the Blue Zone pavilions and office spaces through the COP28 UAE website.

Can a party use their own stand holder to construct their stand?

Yes, parties can use their own stand holder to construct their stand in the Blue Zone.

How can parties obtain further costings and detailed information on each specific requirement?

Parties can request additional costings and detailed information on each specific requirement by contacting the UNFCCC.

How do I ship my items to COP28 UAE?

Items can be shipped to the Blue Zone through the COP28 UAE official logistics provider. Participants should contact the logistics provider for more information.

Is there a separate area for official display items?

Yes, there is a separate area designated for official display items.

How will I receive documentation?

Documentation will be delivered to participants at the Blue Zone venue.

What is the process for obtaining information about the Blue Zone?

Information is available on the COP28 UAE website and through the COP28 UAE official communications provider.

What is the purpose of the Blue Zone?

The purpose of the Blue Zone is to provide a dedicated area for accessibility and mobility support services.

What are the key features of the Blue Zone?

The Blue Zone offers a range of features, including accessible transport, assistive technology, and other accessibility support services.
SERVICES

What services do you have available?

The Blue Zone will be a hub for learning and engagement, with facilities for
- Cafe and food outlet
- Meeting and event hall
- Art and culture
- Recreation

What approach is being taken to catering at COP28 UAE?

Catering will be provided by a partner with a focus on sustainability and local
produce. There will be a range of options available to meet dietary needs.

Are there any food and beverage outlets' opening hours?

The outlets will be open from early morning to late evening, ensuring that participants have access to food options throughout the day.

Will water be provided onsite?

There will be various water stations throughout the area, in addition to a water bottle refill station available.

CATERING

ACCESSIBILITY

What are the contact numbers for the emergency services in the UAE?

- 999 (emergency services)
- 998 (police)
- 997 (ambulance)
- 991 (Civil Defence)

How do I get into the COP28 venue?

There are walk-in pedestrian entrances at each of the main gates, at the front, middle, and rear of the venue.

SECURITY

Are there any security requirements to enter the COP28 venue?

Yes, all attendees must pass through security checkpoints at the entrance to the venue.

Are there any restrictions on taking certain items into the venue?

No, COP28 UAE is a non-smoking and drug-free facility. However, there are some prohibited items, such as large bags and backpacks.

WCAS

What is the World Climate Action Summit?

The World Climate Action Summit is a platform for countries and civil society to present their climate action plans and initiatives.

How long is the World Climate Action Summit?

The World Climate Action Summit will take place from Monday, 1st to Wednesday, 10th December 2020.

Who can attend the World Climate Action Summit?

Any individual or organization interested in climate action can register and attend the Summit.

PROGRAMMING, EVENTS, AND SPEAKING OPPORTUNITIES

What will be featured on the official COP28 schedule?

The official COP28 schedule will feature a variety of events, including plenary sessions, side events, and workshops.

How can an event partner with COP28?

Interested parties can partner with COP28 by submitting an application through the COP28 website. All proposals will be reviewed, and successful proposals will be featured on the COP28 website.

How can I register my interest in hosting an event or a speaking opportunity at COP28?

Interested individuals can register by submitting a proposal through the COP28 website. All proposals will be reviewed by the COP28 Programming Committee, and successful proposals will be featured on the COP28 website.
GREEN ZONE

What is the Green Zone?

The Green Zone is a green space and no smoking area in the Omega Centre. It is part of the Green Campus project, aimed at creating a more sustainable and healthy environment. The Green Zone is located in the middle of the Omega Centre, and it includes a large park with trees, benches, and a statue of a green frog. The green frog statue is a symbol of the Green Campus project.

Who can attend the Green Zone?

Anyone can attend the Green Zone, regardless of their age or background. Access to the Green Zone is free of charge.

Do we need to register to visit the Green Zone?

No, there is no need to register to visit the Green Zone. It is open to everyone, and you can simply walk in and enjoy the green space.

When can we visit the Green Zone?

The Green Zone is open daily from 8:00 AM to 10:00 PM. However, the exact opening and closing times may vary depending on the weather and other factors.

Where is the Green Zone located?

The Green Zone is located in the middle of the Omega Centre, on the first floor. It is easy to find by following the signs that guide you to the Green Campus project.

What sort of activities will be happening in the Green Zone?

The Green Zone will host a variety of activities throughout the year, such as yoga classes, mindfulness sessions, and workshops on sustainability. The events will be announced on the Green Campus website and social media channels.

Can we participate and have a presence in the Green Zone?

Yes, anyone can participate and have a presence in the Green Zone. If you have your own events, you can contact the Green Campus project coordinator to schedule your events in the Green Zone.

How much will a presence area cost and what are the site options?

The cost of a presence area in the Green Zone depends on the duration and size of the event. For more information, please contact the Green Campus project coordinator.

Can an entity see what their options are for their own space?

Yes, you can see what your options are for your own space by visiting the Green Campus website and reviewing the available options.

How can we obtain further insights and details for technical requirements?

For further insights and details for technical requirements, please contact the Green Campus project coordinator.

SUSTAINABILITY

What is COP26?

COP26 is the 26th United Nations Climate Change Conference of the Parties. It is a platform for countries to discuss and agree on strategies to combat climate change and reduce greenhouse gas emissions. The conference takes place every year, and COP26 was held in Glasgow, Scotland, in November 2021.

Why, as a delegate, can I ensure my attendance is an sustainable one possible?

As a delegate attending COP26, you can ensure your attendance is sustainable by practicing the following tips:

• Use public transportation or carpooling services to attend the conference and reduce your carbon footprint.
• Bring a reusable water bottle and coffee cup to avoid disposable plastic waste.
• Choose to stay in a green-friendly accommodation.
• Eat local, organic, and seasonal food to minimize the carbon footprint of your diet.

What advice do you have if you are interested in sustainability trends?

If you are interested in sustainability trends, it is recommended to stay updated with the latest news and developments in the field. This includes following relevant online platforms, attending conferences and workshops, and networking with professionals in the field.

Will the event be carbon-neutral?

Yes, the event is carbon-neutral, reducing the amount of carbon dioxide released into the atmosphere. The organizers have taken steps to mitigate the environmental impact of the event, such as offsetting carbon emissions through reforestation projects.

In the event environment-friendly?

The event environment is designed to be as sustainable and eco-friendly as possible. The organizers have implemented strategies to reduce waste, maximize energy efficiency, and promote sustainable practices throughout the event.
Sponsorship

Who would you sponsor COP28?
Fees vary depending on your partner government’s budget, so be creative! There are various ways to contribute, including:

- A contribution to the UN Green Agenda and your partner government’s role in the climate crisis.
- Sponsoring a civil society organization or global alliance to support the climate ambition and the goals set by COP28.
- Funding a technical or knowledge-sharing workshop on topics such as climate action or political solutions to climate change, sponsored by your government.
- Supporting the efforts of civil society organizations or global alliances to highlight the impact of climate change on vulnerable communities.

For more details on how to sponsor COP28, please see the official website: [Link to COP28 sponsorship page].

Who can register to attend COP28?
COP28 will be open to the public. However, the event will be primarily attended by representatives of governments, intergovernmental organizations, and civil society organizations.

What will the auction process be?
For the first time, a multidisciplinary auction process will be open to the public. This process involves the following steps:

1. Listing of auction items, including carbon credits, renewable energy projects, and other climate-related solutions.
2. Bidding process, where participants can bid on the items using an online platform.
3. Awarding of items to the highest bidder, with proceeds going to support climate change initiatives.
4. Follow-up on implementation, ensuring that the goals and objectives set by COP28 are met.

When can organizations formally register their interest to sponsor COP28?
The formal registration process for sponsoring COP28 will begin shortly. Interested organizations can register their interest by following the official guidelines provided by the COP28 secretariat.

When will COP28 UAE inform organizations of the outcome of a sponsorship proposal?
COP28 will communicate the outcome of the formal application process to all applicants within one month of submission.

Packaging & Logistics

What is LSP? What services are provided by LSP?
LSP stands for Logistics Service Provider, and they offer complete logistics services, including transportation, warehousing, and customs clearance.

Can I use a third-party freight forwarder?
Yes, you can use a third-party freight forwarder to handle the logistics of shipping your goods to COP28. It is recommended to use a reputable and reliable freight forwarder to ensure timely delivery.

What are the exclusive customs arrangements for COP28 shipments?
All COP28 shipments will be handled by a dedicated customs service to ensure smooth entry into the UAE. Additional customs clearance and handling fees may apply.

What type of taxes are applicable in UAE?
Currently, no import duties or VAT apply to goods brought into the UAE.

What are the duties and taxes rates applicable in UAE?
In general, there are no duties or taxes applicable in UAE for goods entering the country.

How long does it take to clear import shipments in UAE?
The process of clearing import shipments in UAE is usually completed within 2-3 days, depending on the type of goods and the customs clearance procedure.

What are the best practices for conferences and events imports?
When importing goods for conferences, it is important to ensure clear communication with customs officials, provide accurate documentation, and follow all applicable laws and regulations.

What are the documents required for Import shipments in UAE?
To clear import shipments, you will need to provide a commercial invoice, a packing list, a customs declaration, and a certificate of origin if applicable.

Who is the Convoy/Receiver for shipments to UAE?
The Convoy/Receiver is responsible for the logistics and transportation of goods to their destination within the UAE.

Health

Is there a COVID-19 policy for COP28 UAE?
As of the latest update, there is no specific COVID-19 policy for COP28 UAE. However, it is recommended to follow the latest health guidelines and recommendations provided by the local authorities.

Are there any other vaccinations required for coming to the UAE?
Currently, there are no specific vaccinations required to enter the UAE. However, it is recommended to check the latest health guidelines before traveling.

Recruitment and Volunteers

What is the registration process to be a volunteer at COP28?
Interested individuals can register as volunteers via the official COP28 website. Volunteers will be responsible for various activities, such as event coordination, translation, and support services.

What is the process to apply for a job with COP28 UAE?
Interested individuals can submit their applications via the official COP28 website. The recruitment team will review applications and contact successful candidates.

Is there a specific criterion for registration as a volunteer or a job applicant?
The specific criterion for registration as a volunteer or a job applicant will depend on the role and responsibilities. Interested individuals can check the official COP28 website for more information.
THANK YOU