COP28 UAE

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What are COPs and what is their purpose?

The Conference of the Parties (COP) to the United Nations Framework Convention on Climate Change (UNFCCC) is an international climate summit, which is held annually. The COPs are the central political event under the UNFCCC, where countries meet to decide on policies and actions to implement the United Nations Framework Convention on Climate Change. The COPs, world leaders gather to work together on solutions to tackle climate change. There are now 198 Parties (197 countries plus the European Union) to the UNFCCC.

What is COP28 UAE?

COP28 UAE will take place from 30 November to 12 December 2023 at Expo City, Dubai in the United Arab Emirates.

Visa for COP28 UAE

What is COP28 UAE Visa?

The UAE Government has authorized an electronic, free-of-charge Special Entry Permit for all UNFCCC-registered COP28 UAE event attendees, also known as the COP28 UAE Visa.

Can I apply for my spouse's visa permit along with my visa application? My spouse is not a registered attendee but I am.

Yes, you are still required to apply for the COP28 UAE Visa. Please note that your COP28 UAE Visa application cannot be processed unless your existing non-resident visa is valid for a minimum period of six months from the date of entry into the UAE.

What do I need to do once I have completed my visa application?

As soon as your application is approved, you will receive an email with a link to download your COP28 UAE Visa. All foreign participants entering the UAE must have a passport that is valid for a minimum period of six months from the date of entry into the UAE.

Visas

What is COP28 UAE?

COP28 UAE is the world’s highest-level decision-making process on climate issues in 2023. It is expected to host over 75,000 stakeholders to deliberate and facilitate progress on climate action among representatives of Parties to the Convention and Observer States, members of the press and media, and representatives of diverse organizations.

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**ACCOMMODATION**

What accommodation options are available?

COP28 UAE will take place in Dubai, offering a wide selection of accommodation options to suit every budget. Currently, there are over 80 properties operating in Dubai, ranging from 1-star to 5-star hotels and serviced apartments.

Additionally, the UAE’s capital, Abu Dhabi, located one hour away from the event venue, features a wide range of accommodation options, with over 230 hotels and resorts plus serviced apartments available, ranging from 1-star to 5-star.

Which travel agency is running the accommodation booking portal?

The official COP28 UAE booking portal for accommodation arrangements permits all delegates to directly book their accommodation for the event. The booking portal along with additional information for delegates is available on http://www.cop28.bnetwork.com.

How can I book my accommodation for COP28 UAE?

The official COP28 UAE booking portal is the travel agency responsible for handling accommodation requests for the event, acting as a liaison point with hotels to ensure available rooms are provided to COP28 UAE participants. They have also established a company called Arabian Adventures, Meetings, Incentives and Events to facilitate other services.

The UAE is strategically located at the crossroads of Asia, Africa, and Europe. It is situated in the southeastern region of the Asian continent, and in the eastern part of the Arabian Peninsula. It overlooks the Arabian Gulf on the north and northwest, borders the Kingdom of Saudi Arabia to the west and south and the Sultanate of Oman to the southeast.

Where is the United Arab Emirates (UAE) located?

The UAE is connected by direct flights to over 300 destinations worldwide.

Should I fly to Abu Dhabi, Dubai, or Sharjah?

Depending on the airline you choose to fly with, you can arrive at any of the UAE’s airports. The COP28 venue, Expo City Dubai, is easily accessible from each of these airports.

TRAVEL TO UAE

How can I book my flight to the UAE?

The UAE is served by direct flights to over 90 destinations worldwide. Below are all airlines which operate in the UAE and have an extensive network of regional and international flights. Additionally, most of the global airlines fly to and from the UAE.

- Abu Dhabi
  - Etihad Airways: https://www.etihad.com/
  - Rix Airways: https://www.rixairways.com
  - Air Arabia Abu Dhabi: https://www.airarabia.com

- Dubai
  - Emirates: https://www.emirates.com/
  - FlyDubai: https://www.flydubai.com

- Sharjah
  - Air Arabia: https://www.airarabia.com/

Are there any COVID-19 restrictions for arrivals to the UAE?

All passengers traveling to the UAE are no longer required to present a COVID-19 vaccination certificate or to undergo PCR tests. However, please check your country’s travel advisory for latest guidance onoulbound trips, as well as the requirements of the airline.

What restrictions are there on bringing medication into the UAE?

All travelers carrying controlled medication into the UAE must apply for approval through the Ministry of Health (MoH) website. This should be completed before visiting the Arabian Peninsula.

Can accommodation be visited by delegates in advance of COP28 UAE?

For advance accommodation visits, please contact the accommodation provider directly.

Am I trying to book accommodation on the official accommodation portal, but I can no longer find properties that meet my requirements. How can I still book accommodation for COP28 UAE?

Although the official accommodation portal has ensured sufficient room availability for COP28 UAE, attendees are advised to book their accommodations as soon as possible to avoid limited availability in the weeks prior to the conference. We recommend connecting directly with travel agencies or contacting accommodation providers in Dubai or Abu Dhabi, as there are still many options available.

Can I travel without a gender on my passport?

The UAE does not provide entry to travelers with an unidentified passport designation. In the majority of cases, this will prevent travel from the point of origin. In the unlikely event that a person arrives presenting a passport with an unspecified gender, they will be denied entry to the UAE.

Is there internet access at the airports upon arrival to the UAE?

Yes, UAE airports are equipped with state-of-art internet connectivity. In addition, local sim cards can be bought at the airport from either Etisalat, Du, or Virgin Mobiles.

What transport options do I have after arriving to Abu Dhabi, Dubai, or Sharjah airport?

Information on onward transportation options can be found on the websites of each airport:

- From Abu Dhabi Airport: Terminal 1 & Terminal 2: Please contact: +971 2 565 2550
- From Dubai Airport: Terminal 1 & Terminal 2: Please contact: +971 4 271 2121
- From Sharjah Airport: +971 50 453 2899

In addition, the UAE’s capital, Abu Dhabi, located one hour away from the event venue, features a wide range of accommodation options, with over 230 hotels and resorts plus serviced apartments available, ranging from 1-star to 5-star.

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The organizers of COP28 UAE officially appointed bnetwork (bnetwork.com) as the travel agency responsible for handling accommodation requests for the event, acting as a liaison point with hotels to ensure available rooms are provided to COP28 UAE participants. They have also established a company called Arabian Adventures, Meetings, Incentives and Events to facilitate other services.

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Additionally, please refer to the following questions.

Alternatively, bnetwork - the appointed travel agency for COP28 UAE- can assist with accommodation and related travel services in the UAE. Please contact bnetwork via email at cop28@bnetwork.com or by telephone at +31 1 58 16 20 10 (standard operator charges apply). The agency’s operational times are Monday to Friday from 09:00 to 18:00 (CET). Please expect responses within 24 hours or working days.
Journey planners are a great way to assess transportation options before traveling to the UAE services, and there are many foreign exchange bureaus across the country.

The UAE welcomes inclusive and constructive dialogue that facilitates consensus-building to drive ambitious climate outcomes. The cultural norms and laws of the UAE prohibit the spread of disinformation, fake news or making defamatory statements verbally or on social media. Such actions are prohibited.

What are popular things to do in Dubai?

What is standard tipping etiquette in the UAE?

What are the emergency numbers?

What type of electrical plugs are available on site?

Within the Blue Zone, the electrical plug used will be the CEE 7/3 standard plug (commonly used on the European continent).

Across the UAE, the standard electrical plug is Type G (commonly used in the UK as well as across some countries in the Caribbean, Africa, and Asia), operating between a 220V-240V supply voltage and 50Hz.

What type of electrical plug is used in the UAE?

The UAE has a sub-tropical and arid climate, characterized by sunny blue skies and high temperatures most of the year. Rainfall is sporadic, primarily occurring in winter (November to March) and averaging 12cm per year in most of the country. Temperatures range from a low of around 13°C (50°F) on a winter’s night, to highs of around 42°C (109°F) on a summer’s day. The cooler months, November to April, are the most pleasant time to visit, with daytime temperatures of around 24°C (75°F) and night-time temperatures of around 18°C (64°F).

What is the national language and currency conversion of the UAE?

The official language is Arabic. English is commonly spoken, along with many international languages, as many different nationalities live and work in the UAE.

The local currency is the UAE dirham (AED or Ohs), which is divided into 100 fils and is pegged against the US$ (US$1: AED 3.6725).

Can I exchange cash at the airport?

Foreign exchange counters are readily available with international currencies at both arrivals and departures, across UAE airports. Hotels also provide foreign exchange services, and many banks have foreign exchange bureaus across the country.

Can I use my locally issued credit/debit card?

Most shops, hotels and restaurants in the UAE accept major credit and debit cards (Visa, MasterCard, American Express, etc.). It is prudent to confirm with your local bank whether your debit and credit cards will work for local transactions before you travel.

When is the weekend in the UAE?

In most of the UAE, the weekend consists of Saturday and Sunday, except in Sharjah, where the weekend consists of Friday, Saturday, and Sunday for federal employees.

Can I use my driver’s license in the UAE?

Visitors are required to have a social activity permit from the Driver’s Form to drive in the UAE, however, the UAE accepts driver licenses issued by many countries. Additionally, please refer to the rental/car-hire company for requirements.

What is the local time and weather like in the UAE?

The UAE is 1 hour behind the Central Standard Time (CST) throughout the year and does not observe Daylight Saving Time (DST). The UAE is a large tropical and arid country, characterized by sunny blue skies and high temperatures most of the year. The heat is spread, primarily occurring in winter (November to March) and averaging 18°C to 26°C per year across the country. Temperatures range from a low of around 13°C (50°F) on a winter’s night, to highs of around 42°C (109°F) on a summer’s day in most of the country. Temperatures range from a low of around 13°C (50°F) on a winter’s night, to highs of around 42°C (109°F) on a summer’s day in most of the country.

What type of electrical plugs are available on site?

Meeting rooms, hotel event rooms, and conference halls are equipped with 4-prong (Type E) plugs while the rest of the Blue Zone offices are equipped with Type G plugs.

What are the emergency numbers?

- 990 for Police
- 994 for Ambulance
- 998 for Fire Department
- 999 for Emergency

What is standard tipping etiquette in the UAE?

Tipping is not expected in a commercial context in the UAE. Gratuities to staff at hotels and restaurants are at your discretion.

What are popular things to do in Abu Dhabi?

Please visit Abu Dhabi’s Department of Culture and Tourism website for more information: Experience Abu Dhabi – Travel and Tourism | Visit Abu Dhabi

What are popular things to do in Dubai?

Please visit Dubai’s Department of Economy and Tourism website for more information: Visit Dubai - Official Tourism Board in Dubai.
TRAVEL TO VENUE

How do I reach the COP28 UAE venue at Expo City Dubai?

The COP28 UAE venue is easily reached through a range of efficient transport methods.

Dubai Metro

Dubai Metro services are already operational in Dubai. The Expo 2020 Dubai metro stations on the red line connect the COP28 UAE venue, DSR Airport and the main hotels and local attractions in Dubai.

For more details, you may visit https://www.rta.ae/en/home/about-rta/brochures?lang=en

- Dubai Metro RTA: Upon completing registration on-site, UNFCCC registered participants are eligible to receive a NOL card for free-of-charge metro transportation within Dubai. The service is time-stamped and can only be used by the same person from the registration date.
- Abu Dhabi Airport Terminal A to COP28 UAE venue: Free-of-charge (first time, first served) transportation for UNFCCC registered participants. We will share further details once finalized.

Taxi

Taxi ranks and taxi pick-ups/drop-offs (booked via apps) ranks will be available at Expo City Dubai. The permits apply to those passengers in Dubai.

- Uber: Download the app or visit https://www.uber.com/ae/en/ride/
- Careem: Download the app or visit https://www.careem.com/
- Dubai Taxi Corporation (OTC): Download app or visit https://www.rta.ae/wps/portal/rta/ae/public-transport/taxi/Dubaitaxi

FREIGHT & LOGISTICS

Who is the Consignee/Receiver for shipments to the UAE?

For UNFCCC-registered participants:

A Consignee/Receiver of your choice, or COP28 UAE can act as Consignee/Receiver with some provisions applicable.

All COP28 shipments will be treated with high priority by customs authorities. Nevertheless, import and export customs clearance is required for any goods entering the UAE.

What are the duties and taxes rates applicable in UAE?

In general, the customs duty rate is 5% out of the cost, insurance, and freight (CIF) value of the commercial invoice. Currently only Value Added Tax (VAT) is applicable to all import shipments.

What are the exclusive customs arrangements for COP28 shipments?

COP28 UAE recommends utilizing the below specified importation tools:

- Import (Permanent)
- Temporary Admission
- ATA Carnet

COP28 UAE recommends using the OSP as a first-choice logistics services provider. However, participants can approach other providers of their choice.

What type of taxes are applicable in the UAE?

- General Sales Tax (GST) of 5% is applicable to all import shipments.
- Excise duty is applicable to goods/services and may vary based on the nature of the product.
- 10% VAT is applicable on the commercial invoice.
- Certain goods such as tobacco, alcohol, and luxury goods are subject to additional taxes.

How long does it require to clear import shipments in UAE?

If a shipment and its documentation is as per requirements, the customs clearance process is completed relatively quickly.

What are the most practices for conferences and events imports?

COP28 UAE recommends utilizing the following importation tools:

- ATA Carnet
- Temporary Admission
- Import (Permanent)

What are the documents required for import shipments in the UAE?

- For road shipments: Invoice and Packing List.
- For sea shipments: Invoice, Packing List and Sea Waybill.
- For air shipments: Invoice, Packing List and Air Waybill.

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What is OSP? What services are provided by OSP?

OSP is COP28 UAE’s official logistics service provider of all international and domestic freight. It consolidates, road, and air deliveries, storage, and value-added services in one service.

Can I use a third-party freight forwarder?

COP28 UAE recommends using the OSP as a first-choice logistics services provider. However, participants can approach other providers of their choice.

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Who is the Consignee/Receiver for shipments to the UAE?

COP28 UAE recommends utilizing the OSP as a first-choice logistics services provider of all import shipments.

For further information on Freight & Logistics services, please visit: https://cop28.com/en/shipping-logistics
What are Blue Zone pavilions and office spaces?

Blue Zone pavilions at COP28 will be unique as they will be located within Expo City Dubai's existing buildings and split across multiple floors. All floors, including split level spaces, will be accessible to accredited participants.

An Event Management Company (EMC) has been appointed to provide the pavilion & office fit outs with standardized tiered packages. Typically, exhibit spaces will be located on the ground floor and shared between 2-5 organizations to encourage collaboration and engagement.

Access to office spaces will have similar options to pavilions as outlined above; however, these will be allocated on higher floors typically above pavilion spaces. Office spaces on higher floors will be unoccupied.

How much will a pavilion cost?

Multiple tiered packages are available and detailed costing will be provided by the assigned Events Management Company account manager.

What are the position size options?

Pavilion sizes will vary and are dependent on the total number of requests received.

What about office spaces?

Office spaces will have floor options to position as needed above; however, these will be allocated on higher floors typically above pavilion spaces. Office spaces on higher floors will be unoccupied.

Where is the location for each party's pavilion?

The comprehensive details, including the floor plan for pavilions, will be shared in due course.

Can a party use their own stand builder to construct their pavilion/office space?

Access to office spaces will, like the pavilions, be restricted during the build phase and there will be a limited number of staff who can access those spaces to transfer data, which will also be monitored by the Event Management Company. During this time, access will be limited to avoid unauthorized access to the information in your pavilion.

How do I ship items to my pavilion?

Access to the pavilions will be restricted during the build phase and there will be a limited number of staff who can access those spaces to transfer data, which will also be monitored by the Event Management Company. During this time, access will be limited to avoid unauthorized access to the information in your pavilion.
What approach is being taken to catering at COP28 UAE?

The COP28 Presidency works to provide the focus on food systems within the global climate action agenda. Our focus at COP28 UAE is on delivering environmentally sustainable, socially responsible, delicious, and nutritious food and beverage options for all. Event catering should respect, embrace, and exemplify the values of the UN FCCC and UAE. Working closely with various organizations and groups, COP28 UAE and our catering partners are striving to deliver on a comprehensive Sustainable Catering Strategy.

Are there going to be any food hygiene considerations?

Food providers will be responsible for meeting food health and safety guidelines and maintaining hygiene within all catering areas, including all food preparation, storage, and public areas. Daily hygiene inspections will take place across venue to ensure that food safety is achieved at all times.

What will be the opening hours of the food outlets?

COP28 UAE will provide catering services on site throughout the day. For the Green Zone, these services will be open from 10:00hrs to 22:00hrs. For the Blue Zone, they will open from 07:00hrs to 22:00hrs, with a provision available for overnight catering during negotiations. There will also be convenience stores located at the venue.

Will water be provided on site?

There will be water fountains located across the Expo City site and the use of re-usable water bottles is encouraged.

How will carbon footprint awareness be communicated?

The catering providers will calculate the carbon impact and water intensity of their menu and demonstrate transparency with this information displayed on their menus and their QR codes.

What food will be available on site?

At COP28, there will be a wide variety of catering options across the venue - there will be food truck zones, Grab & Go outlets, coffee kiosks, restaurants, and on-demand event catering available.

Can I take my own food and drink into the venue?

Only food for personal consumption can be brought on site, for example staff bringing their own breakfast/lunch/dinner. Safe storage of food is the responsibility of personnel at their designated place of work. We ask that no single-use plastic be brought into site so please consider this when planning what you bring with you.

How expensive will food and beverages be?

We are aware that people’s choice of what to eat is often price driven and are working closely to ensure there are healthy and sustainable options for all budgets. COP28 UAE is working on providing affordable diverse food options.

How far apart are food & beverage outlets/restaurants?

F&B outlets will be distributed across the site to ensure close proximity to all working areas.

Can I bring my own water bottle?

Yes, we actively encourage you to bring a re-usable water bottle to COP28 and make use of the water fountains around the venue. Please note that single-use plastic is not allowed on site.

What type of food will be available at COP28 UAE?

COP28 team is carefully considering how we can cater for all dietary requirements and religious beliefs. Plant-based, gluten-free, vegan, kosher and other food options will be available for all guests.

PAVILION/SPONSOR SPECIFIC

Can I cook in my pavilion and/or office?

No, due to safety constraints this will not be possible.

Are there any cooking spaces that can be used for demonstrations and showcasing?

No, unfortunately this facility is not available. Please see the COP28 Food Sampling Guidelines for more information.

Can I bring my own food to distribute in my Pavilion and/or Office?

Yes, this is possible, however please ensure you comply with the COP28 Food Sampling Guidelines.

Can I hire my own caterer to cater my event?

No, there are a number of food & beverage outlets on site, as well as a dedicated catering portal for events and functions catering. You will be able to make and place your order through the portal, or partner with a caterer of your choice, who will provide pre-designed menus and package options. All orders are to be made on a pre-paid basis and will be required to be placed at least 48hrs in advance (7 working days for larger-scale events).

For more information, please visit our catering portal: COP28 UAE | Catering Portal Landing.

Do I need to bring my own kettle/coffee machine/water filter for my Pavilion and/or Office?

All electrical equipment required for the Pavilion and/or Office can be ordered through the catering company, based on a rate card price.

I’m having an event and need to organize catering for it. How can I do it on site?

There will be an online portal, with a number of different menus and package options, where orders can be placed. This must be 48hrs in advance (7 working days for larger-scale events) and pre-payment is required.

How can I pay for my food and beverages on site?

Food & beverage options will accept card, cash, and app payments (AppPay/Google Pay). In the UAE currency (United Arab Emirates Dirham).

How can I pre-order food on site?

For catering requirements, there will be an online portal with a variety of menus at different price-points. Should you wish to pre-order your lunch, there will be an online portal available via the Expo City Dubai app.

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What type of food will be available at COP28 UAE?

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Can we bring alcohol to distribute to guests in our Pavilion and/or Office?
No, only alcoholic beverages purchased via the catering company can be distributed to guests.

Can I import alcohol into the UAE to serve to guests in our Pavilion?
No, unfortunately this facility is not available for COP28 UAE.

Will alcoholic beverages be available on site?
Yes, alcoholic beverages will be available at the licensed food & beverage outlets on site. Furthermore, alcoholic beverages can also be ordered as part of a catering package.

Who do we speak to in order to request alcoholic beverages for our event?
Requests for off demanded catering can be placed via the online portal, this includes alcoholic beverages, and these are managed by the Blue and Green Zone catering companies.

What is the legal drinking age in the UAE?
The Legal Drinking Age in the UAE is 21 yrs old - proof of age may be required. ID required will be in the form of either an Emirates ID or valid passport, no copies will be accepted.

What are the permitted serving hours?
The Licensed food & beverage outlets will be permitted to serve alcohol from 12:00hrs to 22:00hrs. For events and receptions held in pavilions/offices, booked through the online portal, the serving hours times will be from 16:00hrs to 22:00hrs.

When it comes to events that include alcohol, are there any specific requirements that must be met?
All events wishing to serve alcohol will require a permit. The process for applying for an alcohol permit will be managed by the catering companies and the associated fee will be incorporated in your order service.

ACCESSIBILITY

The UAE strives to make COP28 the most accessible and inclusive COP to date by proactively and authentically engaging with numerous constituencies and diverse groups, including women, people with disabilities, indigenous people, and youth, to amplify their voices and grant them a seat at the table.

Our accessibility approach incorporates built environments, digital accessibility, and nurturing empathy and understanding among our team.

For more information, please visit the dedicated page on our website www.cop28.com/en/accessibility

Will COP28 UAE provide any accessibility services at the venue?
We will shortly publish more information regarding the features and facilities available at COP28, along with a dedicated set of FAQs. In the meantime, do not hesitate to contact us on accessibility@cop28.com with any queries.

SECURITY

To know more about our regulations and guidelines, kindly read our Code of Conduct which needs to be followed at all times: Information for COP 28 participants (A-Z) | UNFCCC

How do I get into the COP28 venue?
There is one pedestrian entry/exit point into the Blue Zone and there are four pedestrian entry/exit points into the Green Zone. There are two pedestrian exit points out of Blue Zone to Green Zone. Only people with Blue Zone accreditation will be allowed access back to Blue Zone via these two points.

Are there any security requirements to enter the COP28 venue?
Yes, everyone will be required to pass through security screening at the entrances to the venue.

Are there any restrictions on taking certain items into the venue?
There will be a prohibited items list for both Blue and Green Zones. This list will be displayed before all the screening lanes at entrances to the venue.

Will advocacy actions be allowed?
In line with the UNFCCC code of conduct, participants can assemble peacefully and have their voices heard in designated areas in both the Blue and Green zones of COP28. We invite all participants to make their voices heard in a positive and constructive manner, bringing solutions to address the climate crisis.

For further information on the Code of Conduct and guidelines for participants, please visit: Information for COP 28 participants (A-Z) | UNFCCC

WCAS

What is the World Climate Action Summit?
The World Climate Action Summit will see heads of state and world leaders come together to tackle the most pressing climate issues in dialogue with leaders from civil society, business, youth, Indigenous Peoples' organizations and others. Typically, the Summit forms the setting for the ambition for the remainder of the COP. For COP28, it will go further; the first ever Global Stocktake (GST) response will be presented during the World Climate Action Summit, and the Presidency will seek commitments and accountability from the highest levels of global governance on a way forward.

How long is the World Climate Action Summit?
The World Climate Action Summit will be held on 1-2 December 2023.

Who can attend the World Climate Action Summit?
Attendance at the World Climate Action Summit is by invitation only.
The official opening of the negotiations will take place on Thursday, 30 November. Across the two weeks of COP28 UAE, in addition to the formal negotiations and other events, the COP28 team will propose last-minute collaboration through sponsorship that aligns with the event's scaling up efforts to combat climate change.

The official opening hours of the Green Zone are 10:00 hrs to 22:00 hrs.

The Youth Hub: The Youth Hub will provide an inclusive and safe space for youth to come together to host events, share and discuss ideas, debate, and explore climate change challenges. Their innovative approaches, climate action technologies and entrepreneurship will constitute an important part of COP28 UAE.

The COP28 UAE Presidency acknowledges the importance of the private sector, civil society, youth groups, academia, and their crucial role to play in combating climate change.

What is the Green Zone?

The Green Zone will be operational between Thursday 30 November – Tuesday 12 December 2023.

Who can attend the Green Zone?

Visitors will be required to register to access the Green Zone. Registration for the Green Zone is live as of 15 November. For further information, please visit: https://www.cop28.com/en/green-zone

What activities will be taking place in the Green Zone?

The Green Zone will host technical conferences, panels, and workshops. These will be held in clean and sustainable venues with a focus on maximizing impact and engagement.

What is the submission period for programming request forms?

The submission period for programming request forms has now closed.

How can entities register to showcase a sustainable and innovative initiative or project space in the Green Zone?

Entities should ensure that their messaging and communication are consistent with the themes and goals of COP28 UAE. Any branding should focus on the specific themes and messaging of the event, rather than attempting to influence COP28 UAE negotiations, outcomes, or make associations. Entities must avoid using branding or marketing materials that could be confused with the official COP28 UAE event and official sponsors.

EVENT GUIDELINES

COP28 UAE encourages fringe event organizers to use COP28 UAE messages and align their themes with those of the COP28 Presidency and its thematic days. COP28 UAE encourages the fringe event organizers to consider COP28 UAE Presidency event timings when scheduling their events.

How can we participate and how is entry possible in the Green Zone?

COP28 UAE encourages fringe event organizers to showcase their contributions and solutions to the global climate challenge. Their innovative approaches, climate action technologies and entrepreneurship will constitute an important part of COP28 UAE.

Open event (not organized by COP28 UAE):

- Timing and scheduling:
  - Fringe events are events not organized by COP28 UAE and are held outside the COP28 UAE event site.
  - Fringe event organizers are strongly encouraged to follow the COP28 UAE Presidency minimum entry criteria (member of the UNFCCC race-to-zero Campaign or equivalent).

- Funding and sponsorship:
  - COP28 UAE encourages fringe event organizers to use COP28 UAE messages and align their themes with those of the COP28 Presidency and its thematic days.

- Content, themes, and messaging:
  - COP28 UAE encourages the fringe event organizers to consider COP28 UAE Presidency event timings when scheduling their events.

- Staff and support teams:
  - Any staff or volunteers should be carefully vetted to ensure they are appropriate and suitable for the role.
  - All event staff and support teams will be required to apply for the appropriate access permissions to the COP28 site.

- Marketing and branding:
  - Entities should ensure that their messaging and communication are consistent with the themes and goals of COP28 UAE.
  - Any branding should focus on the specific themes and messaging of the event, rather than attempting to influence COP28 UAE negotiations, outcomes, or make associations.

- Competition for placements:
  - Fringe events are events not organized by COP28 UAE and are held outside the COP28 UAE event site.

- Tentative list of services:

  • Charging stations for mobile phones
  • Quiet rooms
  • Convenience stores
  • Meditation and multi-faith prayer rooms
  • Water fountains
  •翻译

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What is COP28’s approach to sustainability?

The approach to event delivery and operation at COP28 will reflect the UAE’s commitment to sustainability. The event will be delivered in compliance with the International Standard for Sustainable Event Management (15020121) and follow the reduce, reuse, recycle approach to delivery. Residual carbon generated by the event will be offset to ensure the event is carbon neutral, in line with international best practice. Vendors and sponsors will be supported to ensure that sustainability best practices are applied throughout the supply chain.

Does COP28 have an Event Sustainability policy?

COP28 UAE’s Sustainability Policy and Sustainability Guidance have been developed following engagement with a wide range of stakeholders and the learnings and opportunities identified from past global events. The Policy and Guidance outline best practices which will be followed at COP28. The Sustainability Policy can be accessed here: COP28 UAE – Sustainability policy.

How, as a delegate, can I ensure my attendance is as sustainable as possible?

As a conference delegate, there are several ways to minimize your environmental footprint. Here are some tips:

- **Make smart choices:**
  - Instead of using single-use plastic bottles, bring a reusable water bottle with you and use the water fountains across site. This will help reduce the amount of plastic waste generated during the event.
  - If you get unexpected paper materials at any point during the conference, try to recycle or reuse them after the conference.
  - Only take the food you need and avoid wasting food.

- **Travel sustainably:**
  - Choose a hotel that has environmentally friendly practices such as recycling, energy-efficient lighting, and low-flow showerheads. The COP28 Accommodation Portal includes information on hotel sustainability where available. “Go to be more sustainable during your stay. Set air conditioning to 24°C and only request towels/bedding to be changed when required.”
  - Choose accommodation options with suppliers that are sustainability driven. Information about the sustainability initiatives in each property is displayed on the accommodation portal.
  - Consider carpooling with other attendees to reduce the number of cars on the road and minimize carbon emissions.

- **Save your energy:**
  - Turn off your lights, electronics, and air conditioning when you’re not in your hotel room or the conference room.

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What advice do you have around hotels in regard to sustainability?

When booking your stay, be mindful to select accommodation close to metro stations to minimize your carbon footprint, as well as manage a smooth commute to and from the COP28 venue.

We have provided accommodation options with suppliers that are sustainability driven. Information about the sustainability initiatives in each property are displayed on the accommodation portal.

Will the event be carbon neutral?

Yes, the event follows an avoid, reduce, reuse strategy and aims to minimize residual emissions. Where emissions cannot be avoided, they will be offset following best practices.

Is the event environmentally friendly?

The event will follow sustainability best practices in line with the 15020121 standard (for Sustainable Event Management) to minimize its impact on the environment. Some of the measures taken will be taken to reduce electricity and water usage, where possible, reducing waste and recycling, using biodegradable products, and offsetting the emissions through carbon credits. Residual emissions will be offset to ensure the event is carbon neutral, in line with international best practice. Vendors and sponsors will be supported to ensure that sustainability best practices are practiced throughout the supply chain. By taking these steps, the event will not only be environmentally responsible, but also set an example for others in the industry to follow.

SPONSORSHIP

COP28 UAE sponsorship provides an opportunity to engage, promote, and showcase entities who have signed up to the Paris to Zero objectives or the UAE Climate Responsive Companies Platform, and have taken tangible steps in addressing climate change.

Sourced from around the world, COP28 UAE sponsors will be leaders in their industry, driving positive change and innovation towards a Net Zero world.

COP28 UAE is seeking organizations that can offer funding support as well as services or goods such as, but not limited to, flights, accommodation, on-ground transport, catering services, connectivity, logistics, technology, and media coverage to deliver a successful event. A successful sponsorship proposal will show that the organization is committed to positive action in the climate space, and pitch a compelling contribution, financial, or in-kind by time.

When can organizations formally register their interest to sponsor?

The formal sponsorship proposal submission process commenced in May 2023. The deadline for registration was 15th October 2023.

RECRUITMENT AND VOLUNTEERS

What is the registration process to be a volunteer at COP28?

COP28 UAE Volunteer applications are now closed. Those who have been successful in their application, will be contacted directly.

Any specific volunteer queries can be directed to volunteers@expocitydubai.ae

If I become unwell during COP28 UAE, what should I do?

Seek medical attention and for emergency situations contact the UAE Emergency Services on 999. On site first aid will be available at the arrival plazas, visitor centers and within DEC North and South Hall. Operating times of each space are to be confirmed.

Are any other vaccinations required for coming to the UAE?

Currently, there are no vaccination requirements to enter the UAE or Expo City 2020 Dubai. If this changes, updates will be communicated accordingly. If you require a PCR test, please visit a medical clinic.

Will COP28 UAE be providing COVID-19 PCR and lateral flow tests?

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THANK YOU