



COP28UAE

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FREQUENTLY ASKED QUESTIONS

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THE UAE AND COP28

What are COPs and what is their purpose?

The Conference of the Parties (COP) to the UN Framework Convention on Climate Change (UNFCCC) is an international climate summit, which is held annually unless the Parties (the countries involved) decide otherwise. At COPs, world leaders gather to work together on solutions to tackle climate change. There are now 198 Parties (197 countries plus the European Union) to the Convention, constituting near universal membership.

What is COP28 UAE?

COP28 UAE will take place from November 30 to December 12, 2023 at Expo City, Dubai in the United Arab Emirates.

The United Nations Climate Change Conferences are yearly conferences held in the framework of the United Nations Framework Convention on Climate Change (UNFCCC). They serve as the formal meeting of the UNFCCC Parties (Conference of the Parties, COP) to negotiate and agree action on how to tackle climate change, limit emissions and halt global warming. The United Nations Climate Change Conferences are the world's highest decision-making body on climate issues and one of the largest international meetings in the world.

The host of the 28th United Nations Climate Change Conference, or Conference of the Parties (COP28) will be the UAE (United Arab Emirates). COP28 UAE will provide a milestone opportunity for the world to come together, course correct, and drive progress to keep 1.5C within reach—so we can meet the goals and ambitions of the Paris Agreement.

The event includes two zones:

1. The **Blue Zone** is a UNFCCC-managed site, open to accredited parties (country negotiators) and observer delegates (NGOs, IGOs, UN Agencies), media, and world leaders.

The Blue Zone hosts formal negotiations across the two weeks of the conference, and hundreds of official side events, including panel discussions, speaking events, and cultural events.

2. The **Green Zone** is a space managed and delivered by the COP28 UAE Presidency. It offers a platform to non-accredited delegates, including youth groups, civil society, the private sector, and indigenous groups to have their voices heard, promoting dialogue and awareness about climate action.

The COP28 UAE Presidency believes that governments and the private sector must work closely together to address climate change. Through the Green Zone, the COP28 UAE Presidency offers the private sector the opportunity to showcase their contributions and solutions to the global climate challenge. Their innovative approaches, climate action technologies and entrepreneurship will constitute an important part of COP28 UAE. The Green Zone will also host technical conferences, panels, and activations with a focus on existing and future solutions to climate change mitigation.

Around each COP, a large number of “fringe” events are organized and held by individuals, businesses, and other organizations who have not been able to secure space to do so in the Blue or Green Zones, or who decide to host in their own spaces. These are not official events and are not directly aligned with the COP.

Who can participate in COP28 UAE?

COP28 UAE will be the world's highest decision-making process on climate issues in 2023. It is expected to host over 70,000 delegates to build consensus and facilitate progress on climate action among representatives of Parties to the Convention and Observer States, members of the press and media, and representatives of observer organizations.

VISAS

How can I apply for a visa to the UAE?

The UAE Government has authorized an electronic, free-of-charge Special Entry Permit for all UNFCCC-registered COP28 UAE event attendees, also known as the **COP28 UAE Visa**.

Once you have completed your UNFCCC registration, you will receive a confirmation email, which will include a link to apply for the COP28 UAE Visa.

Through the link, please visit the visa portal, fill out the form, upload the required documents and submit it for approval. Once approved, you will receive the visa confirmation email with a link to download your COP28 UAE Visa. All foreign participants entering the UAE must have a passport that is **valid for a minimum period of six months from your date of entry into the UAE**.

What will I need to apply for the COP28 UAE Visa?

You will require:

- Your UNFCCC Registration Code
- Correctly filled visa application form on the visa portal
- Clear colored copy of passport with minimum of six months validity from arrival into UAE (jpg/png/pdf; max 500kb): Please follow the guidelines, [click here](#).
- Clear colored copy of UNLP (United Nations Laissez-Passer) (if applicable) (jpg/png/pdf; max 500kb) Please follow the guidelines, [click here](#).
- Clear, recent, passport-size, colored photo against a white background. Please follow the guidelines, [click here](#).

Are accommodation details required for the COP28 UAE Visa application?

Yes, accommodation details must be entered during the visa application process. If you are not yet able to provide these, you may input details of where you intend to stay. In addition, if the area you select is not listed, you may choose the closest area to where you intend to stay.

Am I required to submit flight details for the COP28 UAE Visa application?

You are not required to submit flight details. It is recommended that you only book your flight after you receive the COP28 UAE Visa.

Do I require travel medical insurance to apply for the COP28 UAE Visa?

You are not required to submit a travel medical insurance policy for the COP28 UAE Visa application. It is strongly recommended that you acquire travel medical insurance when travelling abroad.

How long will it take to receive the COP28 UAE Visa after applying?

It will take up to three business days to receive a status update.

What do I need to do once I have completed my visa application?

Once you have successfully applied for the COP28 UAE Visa with the required documents, you will receive an application submission email with your application number. If you do not receive this, please visit the visa portal link in your UNFCCC registration email to track the status of your visa application.

What type of visa will I receive?

Upon visa approval, you will be granted a free-of-charge, electronic COP28 UAE Visa that entitles you to a single entry into the UAE valid for 30 days upon arrival.

How far in advance can I apply for the COP28 UAE Visa?

You are encouraged to apply for the COP28 UAE Visa as soon as you have received your UNFCCC registration confirmation email containing the visa application link.

Can I arrive at any UAE international airport with my COP28 UAE Visa?

Yes, the issued visa is valid for arrival at any international airport in the UAE.

What assistance will be provided at the first port of entry on arrival to the UAE?

Provided that you have previously visited the UAE on your existing original passport, you are eligible to seamlessly use the airport smart gates for immigration. Once you are in the arrival hall, COP28 UAE volunteers will welcome you to the UAE and provide information regarding transportation at the COP28 UAE Welcome Desk.

I am a UNFCCC-registered delegate but already have a valid non-residence visa that allows me to travel to the UAE. Do I still need to apply for the COP28 UAE Visa?

Yes, you are still required to apply for the COP28 UAE Visa. Please note that your COP28 UAE Visa application cannot be processed unless your existing non-resident visa is either cancelled or used (after entry and exit). Email visas@unfccc.int for visa related queries.

I am a UNFCCC-registered delegate but already have a valid residence visa that allows me to travel to the UAE. Do I still need to apply for the COP28 UAE Visa?

No, you are not required to apply for the COP28 UAE Visa. Please note that your existing residence visa must be valid.

I am attending the Green Zone at COP28 UAE, and I am not a UNFCCC-registered delegate. Which visa do I require?

If you are coming to the UAE to attend the Green Zone or other COP28 UAE fringe activity events and you are not a UNFCCC-registered delegate, you should apply for a standard visitor visa. More information and advice can be found at: [Federal Authority for Identity, Citizenship, Customs & Port Security](#).

Are visas granted on arrival to the UAE?

Depending on your nationality, tourist visas are available upon arrival as per UAE regulations. Please note, it is mandatory for all UNFCCC-registered participants to apply for the COP28 UAE Visa, prior to arrival, using the visa application link contained within the UNFCCC registration confirmation email. Please follow the COP28 UAE Visa application process as outlined above and apply well in advance of your journey to the UAE.

Can I apply for my spouse's visa permit along with my visa application? My spouse is not a registered attendee but I am.

COP28 UAE Visa applications are only open to UNFCCC-registered participants. Please refer to the "I am attending the Green Zone" question above.

I am a UNFCCC registered delegate who will require entry into the UAE more than once during the period of COP28 UAE. The COP28 UAE Visa grants me a single entry into the UAE. How can I enter the UAE more than once?

The COP28 UAE Visa allows the holder a single entry into the UAE. Should you wish to leave the UAE and return during COP28 UAE, you must re-apply for the COP28 UAE Visa following the same process as you have previously, using your UNFCCC registration number. Please note, you can apply only after you have exited the UAE.

ACCOMMODATION

What accommodation options are available?

COP28 UAE will take place in Dubai, offering a wide selection of accommodation options to suit every budget. Currently, there are over 800 properties operating in Dubai, ranging from 1-star to 5-star hotels and serviced apartments.

Additionally, the UAE's capital, Abu Dhabi, located one hour away from the event venue, features a wide range of accommodation options, with over 230 hotels and resorts plus serviced apartments available, ranging from 1-star to 5-star.

Which travel agency is running the accommodation booking portal?

The organizers of COP28 UAE officially appointed bnetwork (bnetwork.com) as the travel agency responsible for handling accommodation requests for the event, acting as a liaison point with hotels to ensure available rooms are provided to COP28 UAE participants. They have also enlisted a company called Arabian Adventures, Meetings, Incentives and Events to facilitate other services.

COP28 UAE will facilitate a booking portal for accommodation arrangements that will enable all delegates to book their accommodation for the event. The booking portal along with additional information for delegates is available on <http://www.cop28.bnetwork.com>

How can I book my accommodation for COP28 UAE?

The official COP28 UAE booking portal for accommodation arrangements permits all delegates to directly book their accommodation for the event. The booking portal along with additional information for delegates is available at <http://www.cop28.bnetwork.com>

Larger delegations requiring group bookings should contact accommodation service providers directly and as early as possible to secure preferred accommodations.

Alternatively, bnetwork - the appointed travel agency for COP28 UAE - can assist with accommodation and related travel services in the UAE. Please contact bnetwork via email at cop28@bnetwork.com or by telephone at +33 1 58 16 20 10 (standard operator charges apply). The agency's operational timings are Monday to Friday from 09:00 to 18:00 (CET). Please expect responses within 48 hours on working days.

Can accommodation be visited by delegates in advance of COP28 UAE?

For advance accommodation visits, please contact the accommodation provider directly.

I'm trying to book accommodation on the official accommodation portal, but I can no longer find properties that meet my requirements. How can I still book accommodation for COP28 UAE?

Although the official accommodation portal has ensured sufficient room availability for COP28 UAE, attendees are advised to book their accommodations as soon as possible to avoid limited availability in the weeks prior to the conference. We recommend connecting directly with bnetwork or contacting accommodation providers in Dubai or Abu Dhabi, as there are still many options available.

TRAVEL TO UAE

Where is the United Arab Emirates (UAE) located?

The UAE is strategically located at the crossroads of Asia, Africa, and Europe. It is situated in the southeastern region of the Asian continent, and in the eastern part of the Arabian Peninsula. It overlooks the Arabian Gulf on the north and northwest, borders the Kingdom of Saudi Arabia to the west and south and the Sultanate of Oman to the southeast.

Should I fly to Abu Dhabi, Dubai, or Sharjah?

Depending on the airline you choose to fly with, you can arrive at any of the UAE's airports. The COP28 venue, Expo City Dubai, is easily accessible from each of these airports. Additionally, please refer to the following questions.

How can I book my flight to the UAE?

The UAE is connected by direct flights to over 300 destinations worldwide.

Below are airlines which operate in the UAE and have an extensive network of regional and international flights. Additionally, most of the major global airlines fly to and from the UAE.

Abu Dhabi

- Etihad Airways: <https://www.etihad.com/>
- Wizz Air: <https://wizzair.com/>
- Air Arabia Abu Dhabi: <https://www.airarabia.com/>

Dubai

- Emirates: <https://www.emirates.com/>
- FlyDubai: <https://www.flydubai.com/>

Sharjah

- Air Arabia: <https://www.airarabia.com/flight>

Are there any COVID-19 restrictions for arrivals to the UAE?

All passengers traveling to the UAE are no longer required to present a COVID-19 vaccination certificate or to undergo PCR tests. However, please check your country's travel advisory for latest guidance on outbound trips, as well as the requirements of the airline.

What restrictions are there on bringing medication into the UAE?

All travelers to the UAE must comply with local laws and regulations regarding medications that can and cannot be brought into the country. Travelers must carry the prescription for the quantity of the medicine that they are bringing into the UAE.

In addition, all travelers should also check with their doctor to confirm if their prescribed medication is controlled or not and follow instructions regarding allowed quantities and required documentation.

All travelers carrying controlled medication into the UAE must apply for approval through the Ministry of Health (MoH) website. This should be completed before visiting the UAE.

Are there restrictions on LGBTQ+ visitors to the UAE?

The UAE values inclusion and coexistence. In the spirit of mutual understanding, we ask for all visitors and residents to respect our cultural and societal values. Public displays of affection, regardless of orientation, are not accepted under UAE law.

Can I travel without a gender on my passport?

The UAE does not provide entry to travelers with unidentified passport designations. In the majority of cases, this will prevent travel from the point of origin. In the unlikely event that a person arrives presenting a passport with an unspecified gender, they will be denied entry to the UAE.

Is there internet access at the airports upon arrival to the UAE?

Yes, UAE airports are equipped with state-of-art internet connectivity. In addition, local sim cards can be bought at the airport from either Etisalat, Du, or Virgin kiosks.

What transport options do I have after arriving to Abu Dhabi, Dubai or Sharjah airport?

Information on onward transportation options can be found on the websites of each airport:

- From Abu Dhabi Airport Terminal A: For UNFCCC-registered participants only, complimentary (first come, first served) COP28 shuttles (operated by ITC) between Abu Dhabi Airport Terminal A and COP28 Venue. Please ensure to show digital proof of UNFCCC acknowledgment letter prior to boarding the shuttle. Please see below shuttle schedule.
- Dubai Airport: <https://www.dubaiairports.ae/before-you-fly/to-from-the-airport/>
- Sharjah Airport: <https://www.sharjahairport.ae/en/traveller/to-and-from-the-airport/transportation/>

Can I fly into Abu Dhabi and find transportation to Dubai hotels/city?

a. Complimentary (first come, first served) COP28 shuttles for UNFCCC-registered participants between Abu Dhabi Airport Terminal A and COP28 UAE Venue.

COP28 SHUTTLE BUS: ABU DHABI INTERNATIONAL AIRPORT <-> COP28 VENUE

During Pre-sessionals: November 21, 2023 to November 29, 2023

Date:	Time	Service frequency
Direction 1: Abu Dhabi International Airport > COP28 Venue	6:00 to 10:00	Every 30 minutes
	10:00 to 20:00	Every 60 minutes
Direction 2: COP28 Venue > Abu Dhabi International Airport	8:30 to 16:30	Every 60 minutes
	16:30 to 22:00	Every 30 minutes

During COP28 Session: November 30, 2023 to December 13, 2023

Date:	Time	Service frequency
Direction 1: Abu Dhabi International Airport > COP28 Venue	6:00 to 10:00	Every 30 minutes
	10:00 to 23:00	Every 60 minutes
Direction 2: COP28 Venue > Abu Dhabi International Airport	8:30 to 16:30	Every 60 minutes
	16:30 to 21:30	Every 30 minutes
	21:30 to 1:30	Every 60 minutes

b. Airport Express Bus from Abu Dhabi Airport to/from Dubai Ibn Battuta Mall Metro Station. Please [click here](#) for more information

What is the best way to get around in Abu Dhabi and Dubai?

Journey planners are a great way to assess transportation options before traveling to the UAE

- Abu Dhabi Journey Planner: [DARBI AUH](#)
- Dubai Journey Planner: [RTA DXB](#)

How can I reach Dubai from Abu Dhabi?

In addition to the onward transport options and journey planners above, you can reach Dubai from Abu Dhabi using these options:

- Buses
 1. Complimentary (first come, first served) COP28 shuttles for UNFCCC-registered participants between Abu Dhabi Airport, Terminal A and COP28 UAE Venue. Please see shuttle scheduled shared above
 2. Airport Express Bus from Abu Dhabi Airport to/from Dubai Ibn Battuta Mall Metro Station. Please [click here](#) for more information.
 3. RTA E101 route from Abu Dhabi Central Bus Station to/from Dubai. Please [click here](#) for more information.
- Taxis/E-hails
 1. TransAD Abu Dhabi Taxi (App on iOS and Android)
 2. Careem for Hala Taxi Dubai (App on iOS and Android)
 3. UBER (App on iOS and Android).
- Car Hire
 1. Leading rental car companies across Abu Dhabi provide daily/weekly rental options for EVs.

What is the national language and currency conversion of the UAE?

The official language is Arabic. English is commonly spoken, along with many international languages, as many different nationalities live and work in the UAE.

The local currency is the UAE dirham (AED or Dhs), which is divided into 100 fils and is pegged against the US\$ (US\$1: AED 3.6725).

Can I exchange cash at the airport?

Foreign exchange counters are readily available with international currencies at both arrivals and departures, across UAE airports. Hotels also provide foreign exchange services, and there are many foreign exchange bureaus across the country.

Can I use my locally issued credit/debit card?

Most shops, hotels, and restaurants in the UAE accept major credit and debit cards (Visa, MasterCard, American Express, etc.). It is prudent to confirm with your local bank whether your debit and credit card is valid for international transactions before you travel.

When is the weekend in the UAE?

In most of the UAE, the weekend consists of Saturday and Sunday, except in Sharjah, where the weekend consists of Friday, Saturday, and Sunday for federal employees.

Can I use my driver's license in the UAE?

Visitors are required to have a valid International Driver's Permit to drive in the UAE. However, the UAE accepts driver's licenses issued by many countries. Additionally, please refer to the rental/car hire company for requirements.

What is the local time and weather like in the UAE?

The United Arab Emirates observes Gulf standard time (GMT +4) throughout the year and does not observe daylight saving time.

The UAE has a subtropical and arid climate, characterized by sunny blue skies and high temperatures most of the year. Rainfall is sporadic, primarily occurring in winter (November to March) and averaging 12cm per year in most of the country. Temperatures range from a low of around 13°C (56°F) on a winter's night, to highs of around 42°C (108°F) on a summer's day. The cooler months, November to April, are the most pleasant time to visit, with daytime temperatures of around 24°C (75°F) and nighttime temperatures of around 13°C (56°F).

As per Chicago style, time zones are lowercased, apart from proper nouns

Google says 42C is 107.6F, which is average, but also that it gets up to 45C/113F in summer.

What type of electrical plug is used in the UAE?

Across the UAE, the standard electrical plug is Type G (commonly used in the UK as well as across some countries in the Caribbean, Africa, and Asia), operating between a 220V-240V supply voltage and 50Hz.

Within the Blue Zone, the electrical plug used will be the CEE 7/3 standard plug (commonly used on the European continent).

What type of electrical plugs are available on site?

Meeting rooms, Side-event rooms and computer hubs are equipped with Schuko (type F) plugs while the rest of the Blue Zone site is equipped with type G plugs.

What are the emergency numbers?

- 999 for Police
- 998 for Ambulance
- 997 for the Fire Department (Civil Defense)
- 996 for Coastguard

What is standard tipping etiquette in the UAE?

Tipping is not expected but is commonly practiced in the UAE. Gratuities to staff at hotels and restaurants are at your discretion.

What are popular things to do in Abu Dhabi?

Please visit Abu Dhabi's Department of Culture and Tourism website for more information: [Experience Abu Dhabi | Travel and Tourism | Visit Abu Dhabi](#)

What are popular things to do in Dubai?

Please visit Dubai's Department of Economy and Tourism website for more information: [Visit Dubai - Official Tourism Board in Dubai](#)

Is censoring and restrictions on freedom of speech something to be worried about in the UAE?

The UAE welcomes inclusive and constructive dialogue that facilitates consensus-building to drive ambitious climate outcomes. The cultural norms and laws of the UAE prohibit the spread of disinformation, fake news, or making defamatory statements verbally or on social media. Such actions are prohibited.

TRAVEL TO VENUE

How do I reach the COP28 UAE venue at Expo City Dubai?

The COP28 UAE venue is easily reached through a range of different transport methods:

Dubai Metro

Delegates are strongly encouraged to use Dubai Metro. The Expo 2020 station on the metro's Red Line connects the COP28 UAE venue, DXB Airport and the main hotels and tourist attractions in Dubai.

Plan your journey at <https://www.rta.ae/wps/portal/rta/ae/public-transport/journeyplanner>.

Metro Hours from 30th of November to 12th of December

- Daily: 05:00 to 00:00 (Midnight)

Taxis

Taxi ranks and taxi pick-ups/drop-offs (booked via apps) ranks will be available at Expo City Dubai. The simplest way to use these services is:

- Dubai Taxi Corporation (DTC): Download app or visit <https://www.rta.ae/wps/portal/rta/ae/public-transport/taxi/Dubaitaxi>
- Careem: Download the app or visit <https://www.careem.com/>
- Uber: Download the app or visit <https://www.uber.com/ae/en/ride/>

Private Vehicles

Parking spaces for private vehicles, including buses and coaches, will be available at Expo City Dubai.

You can use the RTA journey planner throughout your time in Dubai:

Download the S'hail app or visit <https://www.rta.ae/wps/portal/rta/ae/public-transport/journeyplanner>.

Is public transport free of charge for COP28 UAE delegates?

Yes, for UNFCCC-registered participants:

1. Dubai Metro RTA: Upon completing registration on site, UNFCCC-registered participants are eligible to receive a NOL card for free-of-charge metro transportation within Dubai. You will be able to collect your NOL card on first arrival to the Blue Zone from the registration desk.
2. Abu Dhabi Airport Terminal A to/from COP28 UAE venue: Free-of-charge (first come, first served) transportation for UNFCCC-registered participants. We will share further details once finalized.
3. Abu Dhabi Central Bus Station to/from COP28 UAE venue: Free-of-charge (first come, first served) transportation for UNFCCC-registered participants. We will share further details once finalized.

How can delegates move around the COP28 UAE venue during the event?

The Blue Zone and Green Zone are located directly beside each other and are within walking distance. There will be dedicated Pedestrian Screening Areas (PSA) to and from Green Zone for accredited Blue Zone participants. Onsite buggies are limited to POD participants.

Will COP28 UAE be providing any transfer services to/from airports?

Abu Dhabi Airport Terminal A to/from COP28 UAE venue: Free-of-charge (first come, first served) transportation for UNFCCC-registered participants. We will share further details once finalized.

Dubai Airport to/from COP28 UAE venue: Free-of-charge metro transportation (upon using NOL card received after on-site registration).

How will transport support those with accessibility needs?

To travel from/to the venue, Dubai Metro is the most accessible transportation option to reach COP28 UAE. Dubai Metro stations are equipped with elevators for step-free access, while train carriages have dedicated, supported areas for people of determination. Accessible taxis can be booked through the Dubai Taxi Corporation (OTC) taxi application.

To assist the accessibility journey on site, reserved POD parking lots are available across the site, and wheelchair-accessible buggies are available at the concourse as a shuttle connecting the internal points of interest.

Will COP28 UAE be providing shuttle bus services to the venue?

It is recommended to use Dubai Metro sustainable transportation to reach EXPO 2020 metro station, for COP28 UAE. However, during metro off-hours, there will be free-of-charge shuttle buses from the venue to designated areas within Dubai.

I will need to rent a car when attending COP28 UAE. What should I do?

There are several car rental companies available in the UAE, easily accessible upon arrival at the airports and in every emirate. The minimum age to rent a car is 21. Visitors or tourists from GCC nations can drive with a license issued by their home countries. However, requirements differ between emirates and companies.

We recommend using a sustainable transport option such as the Dubai Metro. If a delegate chooses to come in a private car, the delegate can follow signs to the Blue Zone Delegates parking, and then either walk to the PSA or use the free parking shuttle service.

FREIGHT & LOGISTICS

What is OSP? What services are provided by OSP?

OSP is COP28 UAE's official logistics services provider of inbound and outbound freight, customs brokerage, last-mile deliveries, storage, and miscellaneous on-site services.

Can I use a third-party freight forwarder?

COP28 UAE recommends using the OSP as a first-choice logistics services provider. However, participants can approach other providers of their choice.

What are the exclusive customs arrangements for COP28 shipments?

All COP28 shipments will be treated as high priority by customs authorities. Nevertheless, import and export customs clearance is required for any goods entering the UAE.

What type of taxes are applicable in the UAE?

Currently only Value Added Tax (VAT) is applicable to all import shipments.

What are the duties and taxes rates applicable in UAE?

In general, the customs duty rate is 5% out of the cost, insurance, and freight (CIF) value of the commercial invoice.

How long does it require to clear import shipments in UAE?

If a shipment and its documentation is as per requirements, the customs clearance process is completed relatively quickly.

What are the best practices for conferences and events imports?

COP28 UAE recommends utilizing the following specified importation tools:

- ATA Carnet
- Temporary Admission
- Import (Permanent)
- Import (Temporary)

What are the documents required for import shipments in the UAE?

- For air shipments: Invoice, Packing List and Air Waybill.
- For sea shipments: Invoice, Packing List and Sea Waybill.
- For road shipments: Invoice and Packing List.

Who is the Consignee/Receiver for shipments to the UAE?

A Consignee/Receiver of your choice, or COP28 UAE can act as Consignee/Receiver with some provisions applicable.

For further information on Freight & Logistics services, please visit: <https://cop28.com/en/shipping-logistics>

BLUE ZONE

What is the Blue Zone?

The Blue Zone is a UNFCCC-managed site, open to accredited parties and observer states, representatives of observer organizations, and members of the press and media. It hosts the formal negotiations, as well as panel discussions, speaking events, and cultural events across the two weeks of the conference.

Who can attend the Blue Zone?

Only UNFCCC-accredited participants, including Parties, observers (including NGOs, IGOs, and UN organizations), and members of the press and media will have access to the Blue Zone. For further information, please visit: <https://unfccc.int/process-and-meetings/conferences/un-climate-change-conference- united-arab-emirates-nov/dec-2023/information-for-cop-28-participants-a-z#Registration>

Where is the Blue Zone located?

The COP28 UAE Blue Zone is located in Expo City Dubai.

What are the operating hours of the Blue Zone?

COP28 UAE is working with the UNFCCC to determine the operating hours of the Blue Zone, and this will be communicated in due course.

What facilities will be available in the Blue Zone?

COP28 UAE will supplement the existing facilities available at Expo City Dubai. A range of food and beverage outlets, toilets, multifaith/meditation rooms and other areas, as per the UNFCCC's requirements, will be provided.

How can we participate and have a presence in the Blue Zone?

The Blue Zone is only for UNFCCC-accredited participants (Parties, IGOs, NGOs, observers, media, UN officials). All parties are encouraged to be aware of their relevant national focal points and ensure that one main point of contact is established who will function as their liaison with COP28 UAE. This will prevent the submission of duplicate requests.

I am attending COP28 UAE but do not have an official acknowledgement from the UNFCCC. What do I need to do?

If you have not received your UNFCCC registration confirmation letter, you can visit the UNFCCC Online Registration System (ORS) and use your tracking number to verify the status of your registration. COP28 UAE is not responsible for registration, and all registration questions should be directed to the UNFCCC through the ORS account. For further information, please visit: <https://unfccc.int/process-and-meetings/conferences/un-climate-change-conference- united-arab-emirates-nov/dec-2023/information-for-cop-28-participants-a-z#Registration>

Will I be able to participate in the Blue Zone virtually?

Yes, you will be able to participate in the Blue Zone virtually. Virtual participation will enable remote UNFCCC registered delegates to engage in or observe discussions.

Regardless of your physical location, UNFCCC accredited participants can still join and be a part of the Blue Zone's meetings and discussions. For further information on the COP28 platform, please visit: <https://unfccc.int/process-and-meetings/conferences/un-climate-change-conference- united-arab-emirates-nov/dec-2023/information-for-cop-28-participants-a-z#COP-28-Platform>

What IT facilities and other services will be available in the Blue Zone at COP28?

Two computer centers will be available at the venue, offering computer and limited printing services free of charge to all Blue Zone participants, on a first-come, first-served basis.

As with previous COPs, there will also be a Service Hub within the Blue Zone where you can access the following services:

- Information Desk
- Transport, Accommodation, and Catering Information Desk
- Accessibility Help Desk
- Commercial Freight and Consignment Booking Desk
- Commercial Interpretation Booking Desk (official service provider Solten)
- Lost and Found
- Cloakroom

For more information on the Blue Zone, please visit: [Information for COP 28 participants \(A-Z\) | UNFCCC](#)

BLUE ZONE PAVILIONS AND OFFICE SPACES

What are Blue Zone pavilions and office spaces?

Blue Zone pavilions at COP28 UAE will be unique as they will be located within Expo City Dubai's existing buildings and split across multiple floors. All floors, including split-level pavilions, will be universally accessible.

An Events Management Company (EMC) has been appointed to provide the pavilion and office fit outs with standardized tiered packages. Typically, exhibit spaces will be located on the ground floor and shared between two to five organizations to encourage collaboration and engagement.

Offices and bespoke spaces are allocated on pavilions' upper floors.

How much will a pavilion cost?

Multiple tiered packages are available and detailed costing will be provided by the assigned Events Management Company account manager.

What are the pavilion size options?

Pavilion size options will vary and are dependent on the total number of requests received.

What about office spaces?

Office spaces will have similar options to pavilions as outlined above; however, these will be allocated on higher floors typically above pavilion spaces. Office spaces on higher floors will be accessible by elevator.

Where is the location for each party's pavilion?

The comprehensive details, including the floor plan for pavilions, will be shared in due course.

Can a party use their own stand builder to construct their pavilion/office space?

COP28 UAE has appointed an Events Management Company to manage the fit outs of pavilions and office spaces on a commercial basis. To streamline the process, all fit outs must be carried out through the Events Management Company; details will be provided to applicants.

When can I access my pavilion?

Access to the pavilions will be restricted during the build phase and there will be a handover date communicated by the Events Management Company when a limited number of pavilion staff can access the site and their pavilion. During this time specific badges will be issued and all people entering the site must wear appropriate Personal Protective Equipment (PPE): helmet, goggles, gloves, safety shoes, and hi-vis jacket.

When can I access my office space?

Access to office spaces will, like the pavilions, be restricted during the build phase and there will be a limited number of staff who can access these during the handover date which will also be communicated by the Events Management Company. During this time, specific badges will be issued and if construction is still ongoing then the required PPE must be worn.

How do I ship items to my pavilion?

Official Logistics Service provider for COP28 will handle end to end material movements for all participants. For further information on freight & logistics services, please visit: <https://cop28.com/en/shipping-logistics>

CATERING

GENERAL F&B QUERIES

What approach is being taken to catering at COP28 UAE?

The COP28 Presidency seeks to elevate the focus on food systems within the global climate action agenda. Our focus at COP28 UAE is on delivering environmentally sustainable, socially responsible, delicious, and nutritious food and beverage options for all. Event catering should respect, embrace, and exemplify the values of the UNFCCC and UAE.

Working closely with various organizations and groups, COP28 UAE and our catering partners are striving to deliver on a comprehensive Sustainable Catering Strategy.

Are there going to be any food hygiene considerations?

Food providers will be responsible for meeting food health and safety guidelines and maintaining hygiene within all catering areas, including all food preparation, storage, and public areas. Daily hygiene inspections will take place across venue to ensure that food safety is achieved at all times.

What will be the opening hours of the food outlets?

COP28 UAE will provide catering services on-site throughout the day. For the Green Zone, these services will be open from 10:00 a.m. to 10:00 p.m. For the Blue Zone, they will open be 7:00 a.m. to 10:00 p.m., with a provision available for overnight catering during negotiations. There will also be convenience stores located at the venue.

Will water be provided on site?

There will be water fountains located across the Expo City site and the use of reusable water bottles is encouraged.

How will carbon footprint awareness be communicated?

The catering providers will calculate the carbon impact and water intensity of their menu and demonstrate transparency with this information displayed on their menus and their QR codes.

What food will be available on site?

At COP28, there will be a wide variety of catering options across the venue: there will be food truck zones, Grab & Go outlets, coffee kiosks, restaurants, and on-demand event catering available.

Can I take my own food and drink into the venue?

Only food for personal consumption can be brought on-site, for example staff bringing their own breakfast/lunch/dinner. Safe storage of food is the responsibility of personnel at their designated place of work. We ask that no single-use plastic be brought on-site so please consider this when planning what you bring with you.

How expensive will food and beverages be?

We are aware that people's choice of what to eat is often price driven and are working closely to ensure there are healthy and sustainable options for all budgets. COP28 UAE is working on providing affordable diverse food options.

How far apart are food & beverage outlets/restaurants?

Food and beverage outlets will be distributed across the site to ensure close proximity to all working spaces.

Can I bring glass containers or bottles into the venue?

Glass containers for baby food and drinking bottles are allowed on site.

Can I bring my own water bottle?

Yes, we actively encourage you to bring a reusable water bottle to COP28 and make use of the water fountains around the venue. Please note that single-use plastic is not allowed on-site.

What type of food will be available at COP28 UAE?

COP28 team is carefully considering how we can cater for all dietary requirements and religious beliefs. Plant-based, gluten-free, vegan, kosher, and other food options will be available for all guests.

PAVILION / SPONSOR SPECIFIC

Can I cook in my pavilion and/or office?

No, due to safety constraints this will not be possible.

Are there any cooking spaces that can be used for demonstrations and showcasing?

No, unfortunately this facility is not available. Please see the 'COP28 Food Sampling Guidelines' for more information.

Can I bring my own food to distribute in my Pavilion and/or Office?

Yes, this is possible, however please ensure you comply with the 'COP28 Food Sampling Guidelines'.

Can I hire my own caterer to cater my event?

No, there are a number of food & beverage outlets on site, as well as a dedicated catering portal for events and functions catering. You will be able to make and place your orders through a dedicated online portal, with a number of different menu and package options. All orders are to be made on a pre-paid basis and will be required to be placed at least 48hrs in advance (7 working days for large-scale events).

For more information, please visit our catering portal: [COP28 UAE | Catering Portal Landing](#)

Do I need to bring my own kettle / coffee machine / water filter for my Pavilion and/or Office?

All electrical equipment required for the Pavilion and/or Office can be ordered through the catering company, based on a rate card price.

I'm having an event and need to organize catering for it. How can I do it on site?

There will be an online portal, with a number of different menu and package options, where orders can be placed. This must be 48hrs in advance (7 working days for large-scale events) and pre-payment is required.

How can I pay for my food and beverages on site?

Food & beverage outlets will accept card, cash, and app payments (Apple/Google Pay) in the UAE currency (United Arab Emirate Dirham).

How can I pre-order food on site?

For catering requirements, there will be an online portal with a variety of menus at different price-points. Should you wish to pre-order your lunch, there will be a Click & Collect service available via the Expo City Dubai app.

ALCOHOL RELATED

Can we bring alcohol to distribute to guests in our Pavilion and/or Office?

No, only alcoholic beverages purchased via the catering company can be distributed to guests.

Can I import alcohol into the UAE to serve to guests in our Pavilion?

No, unfortunately this facility is not available for COP28 UAE.

Will alcoholic beverages be available on site?

Yes, alcoholic beverages will be available at the licensed food and beverage outlets on-site. Furthermore, alcoholic beverages can also be ordered as part of a catering package.

Who do we speak to in order to request alcoholic beverages for our event?

Requests for on-demand catering can be placed via the online portal, this includes alcoholic beverages, and these are managed by the Blue and Green Zone catering companies.

What is the legal drinking age in the UAE?

The legal drinking age in the UAE is 21 years old - proof of age may be required. ID required will be in the form of either an Emirates ID or valid passport, no copies will be accepted.

What are the permitted serving hours?

The licensed food and beverage outlets will be permitted to serve alcohol from 12:00 p.m. to 10:00 p.m. For events and receptions held in pavilions/offices, booked through the online portal, the serving hours times will be from 4:00 p.m. to 10:00 p.m.

When it comes to events that include alcohol, there are any specific requirements that must be met?

All events wishing to serve alcohol will require a permit. The process for applying for an alcohol permit will be managed by the catering companies and the associated fee will be incorporated in your order service.

[TT1]Should that be just 'order' or 'service order'?

ACCESSIBILITY

The UAE strives to make COP28 the most accessible and inclusive COP to date by proactively and authentically engaging with numerous constituencies and diverse groups, including women, people with disabilities, indigenous people, and youth, to amplify their voices and grant them a seat at the table.

Our accessibility approach incorporates built environments, digital accessibility, and nurturing empathy and understanding among our team. For more information, please visit the dedicated page on our website: www.cop28.com/en/accessibility

Will COP28 UAE provide any accessibility services at the venue?

We will shortly publish more information regarding the features and facilities available at COP28, along with a dedicated set of FAQs. In the meantime, do not hesitate to contact us on accessibility@cop28.com with any queries.

SECURITY

To know more about our regulations and guidelines, kindly read our Code of Conduct which needs to be followed at all times: [Information for COP 28 participants \(A-Z\) | UNFCCC](#)

How do I get into the COP28 venue?

There is one pedestrian entry/exit point into the Blue Zone and there are four pedestrian entry/exit points into the Green Zone. There are two pedestrian exit points out of the Blue Zone to the Green Zone. Only people with Blue Zone accreditation will be allowed access back to the Blue Zone via these two points.

Are there any security requirements to enter the COP28 venue?

Yes, everyone will be required to pass through security screening at the entrances to the venue.

Are there any restrictions on taking certain items into the venue?

There will be a list of prohibited items for both Blue and Green Zones. This list will be displayed before all the screening lanes at entrances to the venue.

Will advocacy actions be allowed?

In line with the UNFCCC code of conduct, participants can assemble peacefully and have their voices heard in designated areas in both the Blue and Green zones of COP28. We invite all participants to make their voices heard in a positive and constructive manner, bringing solutions to address the climate crisis.

For further information on the Code of Conduct and guidelines for participants, please visit: [Information for COP 28 participants \(A-Z\) | UNFCCC](#)

WCAS

What is the World Climate Action Summit?

The World Climate Action Summit will see heads of state and world leaders come together to tackle the most pressing climate issues in dialogue with leaders from civil society, business, youth, Indigenous Peoples' organizations and others. Typically, the Summit helps to set the ambition for the remainder of the COP.

For COP28, it will go further; the first-ever Global Stocktake (GST) response will be presented during the World Climate Action Summit, and the Presidency will seek commitments and accountability from the highest levels of global governance on a way forward.

How long is the World Climate Action Summit?

The World Climate Action Summit will be held on December 1- 2, 2023.

Who can attend the World Climate Action Summit?

Attendance at the World Climate Action Summit is by invitation only.

SERVICES

What facilities will be available at the COP28 site?

We have three Visitor Centers in the Blue Zone and three Visitor Centers in the Green Zone. These include:

- Toilets (including accessible toilets)
- Meditation and multifaith prayer rooms
- ATMs
- Convenience stores
- Feeding rooms
- Quiet rooms
- Accessibility support services (wheelchair hire, Hidden Disabilities Sunflower lanyards, tactile maps)
- First aid rooms
- Lost and found
- Stroller rental (Green Zone only)
- Charging stations for mobile phones

I require childcare facilities during my attendance to the event. What options are available?

Within the COP28 UAE event venue (Expo City Dubai premise) there is no provision for this type of service.

To understand the regulations in place and find a list of possible service providers, please refer to the official sources below:

- [Early childhood development and care | The Official Portal of the UAE Government](#)
- [KHDA - Early Childhood Centres](#)

Please note that none of the listed service providers are affiliated to COP28 UAE and participants must do their own due diligence before using any childcare services.

COP28 PRESIDENCY PROGRAMMING

What will be featured on the official COP28 UAE schedule?

The official opening of the negotiations will take place on Thursday, November 30. Across the two weeks of COP28 UAE, in addition to the formal negotiations and other events taking place, the Presidency Program of thematic days and cross-cutting themes will reflect our priority areas. For more information on the two-week program, please visit: [\(COP28 UAE | Thematic Program\)](#)

Programming elements will sit across both the Green Zone and Blue Zone and will correlate with the two-week thematic days. COP28 UAE programming will be representative, inclusive, and diverse, with the intent of being solution oriented.

How can I register my interest in programming, hosting an event or a speaking opportunity at COP28 UAE?

The submission period for programming request forms has now closed.

GREEN ZONE

What is the Green Zone?

The Green Zone is a space managed and delivered by the COP28 UAE Presidency. It offers a platform to stakeholders, including youth, civil societies, NGOs, the private sector, and Indigenous Peoples to have their voices heard, promoting dialogue and awareness about climate action. The Green Zone will also host technical conferences, panels, and activations with a focus on existing and future solutions to climate change mitigation.

The COP28 UAE Presidency has a different approach to the Green Zone, with the belief that governments and the private sector must work closely together in order to address climate change. Through the Green Zone, the COP28 UAE Presidency offers the private sector the opportunity to showcase their contributions and solutions to the global climate challenge. Their innovative approaches, climate action technologies and entrepreneurship will constitute an important part of COP28 UAE.

Who can attend the Green Zone?

The Green Zone is open to all, including Blue Zone participants, public and private sector, NGOs, and the general public.

Do we need to register to visit the Green Zone?

Visitors will be required to register to access the Green Zone. Registration for the Green Zone is live as of 15 November. For further information, please visit: <https://www.cop28.com/en/green-zone>

When can we visit the Green Zone?

The Green Zone will be operational between Thursday November 30 and Tuesday December 12, 2023.

From Thursday November 30 to Saturday December 2, the Green Zone will be open to sponsor and showcase participants, business visitors, and accredited Blue Zone delegates only. There is limited event programming on these days.

From Sunday December 3 to Tuesday December 12, the Green Zone will be open for entities to host their events and activations.

The official opening hours of the Green Zone are 10:00 a.m. to 10:00 p.m.

Where is the Green Zone located?

The Green Zone is adjacent to the Blue Zone in Expo City Dubai.

What sort of activities will be happening in the Green Zone?

The COP28 UAE Presidency acknowledges the importance of the private sector, civil society, youth groups, academia, and their crucial role to play in combating climate change.

Building on the legacy of COP Green Zones, COP28 UAE will enhance the experience by bringing the Green Zone closer to the Blue Zone. This will offer an impactful and engaging platform for entities to present innovative solutions, technologies and products designed to contribute to achieving a more sustainable future. COP28 UAE is also curating experiences where businesses can connect with each other, governments, and other stakeholders to share knowledge, expertise, and resources, with the aim of scaling up efforts to combat climate change.

Plans for the Green Zone include:

Energy Transition Hub: The Energy Transition Hub represents an exclusive space to connect, collaborate, and share insights, strategies, and solutions to combat climate change. This opportunity allows leaders and innovators to showcase their sustainability plans and forge strategic partnerships that accelerate progress towards net zero.

Climate Finance Hub: The Climate Finance Hub will be the epicenter of COP28's transformative mission and will host the financial industry's key players. This will unveil a dynamic space where minds converge, ideas are discussed, and commitments materialize around crucial thematic issues such as Voluntary Carbon Markets, Green Capital Markets, Energy Transition Pathways, and Just Transition for Emerging Markets and Developing Economies.

Technology + Innovation Hub: The Technology and Innovation Hub represents the convergence of cutting-edge technologies and progressive thinking to deliver innovative solutions and tackling climate change. This Hub acts as a catalyst for enabling government, businesses, and civil society to collaborate and leverage technologies to address the most pressing sustainability challenges.

Knowledge Hub: The Knowledge Hub represents a powerful platform that will innovatively unify NGOs, UAE Ministries, local government entities, and their respective stakeholders. This Hub will also feature thematic experiences tackling the most pressing climate challenges and relevant solutions.

Youth Hub: The Youth Hub will provide an inclusive and safe space for youth to come together to host events, share and discuss ideas, debate, and explore climate change solutions through a youth lens. Curated and operated in partnership with the Youth Climate Champion in collaboration with the Federal Youth Authority.

Greening Education Hub: In partnership with the Ministry of Education, the Greening Education Pavilion will bring together governments, policymakers, experts, students, teachers, principals, deans, schools, universities as well as public and private entities to discuss, learn, and share on topics related to climate education based on the Green Education Partnership Framework.

Humanitarian Hub: The Humanitarian Hub seeks to elevate awareness of the humanitarian impacts of the climate crisis and inspire action to manage and respond to climate-related risks. Curated and operated by the UN Office for the Coordination of Humanitarian Affairs (UNOCHA) on behalf of the Inter-Agency Standing Committee (IASC), the hub will feature programming from a diverse range of partners and stakeholders, with an emphasis on smaller and local organizations, civil society groups and representatives of affected communities.

How can we participate and have a presence in the Green Zone?

The submission period for programming request forms has now closed.

How can entities register to showcase a sustainable and innovative initiative or project space in the Green Zone?

To express an interest to showcase within the Green Zone, entities are required to send an initial query with preliminary details of their showcase proposal and any relevant information about the entity to sponsorship@cop28.com.

The COP28 UAE Sponsorship Team will be in contact directly to discuss the opportunities with the entity and provide details of the formal proposal submission process.

Currently, we are unable to accommodate Green Zone showcase and exhibit requests due to limited space. However, if any space becomes available, we will reach out to you and other organizations that have expressed an interest and the opportunity is provided based on the timeline of your submission.

At this stage by understanding your entity's objectives, the COP28 team will be able to propose last minute collaboration through sponsorship that aligns with the event's agenda.

How much will a showcase space cost and what are the size options?

COP28 UAE will share cost and size options for showcase spaces in the Green Zone to entities who have expressed interest. There will be options to utilize spaces within purposely developed showcase areas and the locations, options and size will vary from 13 to 35sqm.

Can an entity use their suppliers to construct their space?

COP28 UAE will provide each entity with the shell and core of the showcase space, however, the entity will need to finance and manage the fit out of the space. COP28 UAE has engaged an official Events Management Company (EMC) for organizers to work with for the fit out of their spaces, and for event and activation support services.

The EMC can provide design, creative, build and fit out services. Organizers wishing to engage their own supplier will need to ensure they follow Expo City Dubai's Health and Safety, Worker Welfare and Sustainability guidelines and work with both Expo City Dubai and the COP28 UAE EMC on arrangements. Details will be provided to entities directly should the showcase proposal received be of interest.

How can entities obtain further costings and details for other technical requirements?

Comprehensive details will be provided at a later stage to guide entities through the onboarding process for the management and fit out of showcase spaces.

EVENT GUIDELINES

Fringe Events

Fringe Events

Fringe events are events not organized by COP28 UAE and are held outside the COP28 UAE event site.

Please see below for guidance on fringe events:

• Branding and marketing

Fringe event organizers should avoid using branding or marketing materials that could be confused with the official COP28 UAE event.

Organizers should ensure that their branding is clearly distinct from that of COP28 UAE and must not use any official COP28 UAE logos or taglines.

• Timing and scheduling

COP28 UAE encourages the fringe event organizers to consider COP28 UAE Presidency event timings when scheduling their events.

• Content, themes, and messaging

COP28 UAE encourages fringe event organizers to use COP28 UAE messages and align their themes with those of the COP28 Presidency and its thematic days.

• Funding and sponsorship

Fringe event organizers are strongly encouraged to follow the COP28 UAE Presidency minimum entry criteria (member of the UNFCCC Race To Zero Campaign or equivalent commitments) for their sponsors.

COP28 Presidency events and activations

COP28 UAE events and activations are held within the COP28 UAE event site at Expo City Dubai. These events and activations are delivered by COP28 UAE Presidency-approved stakeholders, or curated and hosted by the COP28 UAE Presidency, and contribute to the official COP28 UAE programming.

- Branding and marketing:

- Entities must avoid using branding or marketing materials that could be confused with the official COP28 UAE event and official sponsors.
- Entities must not use COP28 UAE branding or marketing materials Unless approved by the COP28 UAE marketing team.
- Entities must ensure that their branding is clearly distinct from that of COP28 UAE and should not use any official COP28 UAE logos or taglines.
- Entities must not use the COP28 UAE brand in commercial activities, such as advertising and promotion unless approved by the COP28 UAE marketing team.
- Any branding should focus on the specific themes and messaging of the event, rather than attempting to influence COP28 UAE negotiations, outcomes, or make associations.

- Timing and scheduling:

- Entities should ensure COP28 UAE is aware of and engaged in all programming and content inclusions for the event via the appropriate COP28 UAE official channels.
- Entities must work with the COP28 UAE Events Management Company (EMC) on any potential traffic or logistical issues and should coordinate with the EMC as necessary to minimize disruption.
- Any events that could potentially draw large crowds should be ticketed for capacity and aligned with the EMC team on access and safety risks.

- Content, themes, and messaging:

- Entities should ensure that their messaging and communication are consistent with the themes and goals of COP28 UAE.
- Entities should be responsive to media inquiries and should be prepared to communicate effectively with attendees, stakeholders, and the wider public and collaborate with the COP28 UAE Communications Team as required.
- Entities should be mindful of any potential sensitivities or controversial issues that could detract from the overall COP28 UAE messaging or goals and seek the advice and guidance of the COP28 UAE Communications Team where needed.

- Funding and sponsorship:

- Entities are strongly encouraged to follow the COP28 UAE Presidency minimum entry criteria (members of the UNFCCC Race To Zero Campaign or equivalent commitments) for their sponsors.

- Staff and support teams:

- Entities should ensure their staff and support teams are well-trained and experienced in event management and logistics.
- Any staff or volunteers should be carefully vetted to ensure they are appropriate and suitable for the role.
- Entities should be prepared to provide appropriate support and resources to their staff and volunteers, including training, supervision, appropriate equipment, and supplies.
- All event staff and support teams will be required to apply for the appropriate access permissions to the COP28 site.

SUSTAINABILITY

What is COP28's approach to sustainability?

The approach to event delivery and operation at COP28 will reflect the UAE's commitment to sustainability. The event will be delivered in compliance with the International Standard for sustainable event delivery (15020121) and follow the reduce, reuse, recycle approach to delivery. Residual carbon generated by the event will be offset following best practices.

Does COP28 have an Event Sustainability policy?

COP28 UAE's Sustainability Policy and Sustainability Guidance have been developed following engagement with a wide range of stakeholders and the learnings and opportunities identified from past global events. The Policy and Guidance outline best practices which we will follow in our delivery of COP28. The Sustainability Policy can be accessed here: [COP28 UAE | Sustainability Policy](#)

How, as a delegate, can I ensure my attendance is as sustainable as possible?

As a conference delegate, there are several ways to minimize your environmental footprint. Here are some tips:

- Minimize Waste:

- Instead of using single-use plastic bottles, bring a reusable water bottle with you and use the water fountains across site. This will help reduce the amount of plastic waste generated during the event.
- If you must collect paper materials at any point during the conference, try to recycle, or reuse them after the conference.
- Only take the food you need and avoid wasting food.

- Travel Sustainably:

- If possible, use public transportation to get to the conference venue, which is easily accessible by the Dubai Metro. You can visit the RTA website: <https://www.rta.ae/wps/portal/rta/ae/public-transport/journeyplanner?lang=en> to plan your journey to site using public transportation.
- Consider carpooling with other attendees to reduce the number of cars on the road and minimize carbon emissions.

- Choose where you stay:

- Choose a hotel that has environmentally friendly practices such as recycling, energy-efficient lighting, and low-flow showerheads. The COP28 Accommodation Portal includes information on hotel sustainability where available. Tips to be more sustainable during your stay: Set air conditioning to 24°C and only request towels/bedding to be changed when required.

- Save your energy:

- Conserve energy. Turn off your lights, electronics, and air conditioning when you're not in your hotel room or the conference room.

What advice do you have around hotels in regard to sustainability?

When booking your stay, be mindful to select accommodation close to metro stations to minimize your carbon footprint, as well as manage a smooth commute to and from the COP28 venue.

We have provisioned accommodation options with suppliers that are sustainability driven. Information about the sustainability initiatives in each property are displayed on the accommodation portal.

Will the event be carbon neutral?

Yes, the event follows an avoid, reduce, reuse strategy and aims to minimize residual emissions. Where emissions cannot be avoided, they will be offset following best practices.

Is the event environmentally friendly?

The event will follow sustainability best practices in line with the 15020121 standard (for Sustainable Event Management) to minimize its impact on the environment. Some of the measures that will be taken include utilizing renewable energy where possible, reducing waste and recycling, and minimizing carbon emissions through a range of measures. Residual emissions will be offset to ensure the event is carbon neutral, in line with international best practice. Vendors and sponsors will be supported to ensure that sustainability best practices are practiced throughout the supply chain. By taking these steps, the event will not only be environmentally responsible, but also set an example for others in the industry to follow.

SPONSORSHIP

COP28 UAE sponsorship provides an opportunity to engage, promote, and showcase entities who have signed up to the Race To Zero objectives or the UAE Climate Responsible Companies Pledge, and have taken tangible steps in addressing climate change.

Selected from around the world, COP28 UAE sponsors will be leaders in their industry, driving positive change and innovation towards a net zero world.

COP28 UAE is seeking organizations that can offer funding support as well as value-in-kind services or goods such as, but not limited to, flights, accommodation, on-ground transport, catering apparel, connectivity, consultancy, logistics, technology, and media coverage to deliver a successful event.

A successful sponsorship proposal submission will show that the organization is committed to positive action in the climate space, and pitch a compelling contribution, financial or value-in-kind.

When can organizations formally register their interest to sponsor?

The formal sponsorship proposal submission process commenced in May 2023. The deadline for registration was October 15, 2023.

HEALTH

Will COP28 UAE be providing COVID-19 PCR and lateral flow tests?

Currently, there are no testing requirements to enter the UAE or Expo City 2020 Dubai. If this changes, updates will be communicated accordingly. If you require a PCR test, please visit a medical clinic.

Are any other vaccinations required for coming to the UAE?

Currently, there are no vaccination requirements to enter the UAE. If this changes, updates will be communicated accordingly.

If I become unwell during COP28 UAE, what should I do?

Seek medical attention and for emergency situations contact the UAE Emergency Services on 999. On-site first aid will be available at the arrival plazas, visitor centers, and within DEC North and South Hall. Operating timings of each space are to be confirmed.

RECRUITMENT AND VOLUNTEERS

What is the registration process to be a volunteer at COP28?

COP28 UAE volunteer applications are now closed.

Those who have been successful in their application, will be contacted directly.

Any specific volunteer queries can be directed to volunteers@expocitydubai.ae



COP28UAE

UNITE. ACT. DELIVER.

THANK YOU
