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What are COPs and what is their purpose?

The Conference of the Parties (COP) to the UN Framework Convention on Climate Change (UNFCCC) is an international climate summit, which is held annually unless the Conference of the Parties (COP) agrees otherwise. The Conference of the Parties is the key decisionmaking body under the United Nations Framework Convention on Climate Change (UNFCCC). It serves as the formal meeting of the UNFCCC Parties (Conference of the Parties, COP) to negotiate and agree action on how to tackle climate change, limit emissions and adapt to the impacts already occurring.

What is COP28 UAE?

The UAE Presidency of COP28 is the host of the 28th United Nations Climate Change Conference, which is scheduled to take place in Dubai, United Arab Emirates from 30 November to 12 December 2023. COP28 UAE will be the world’s highest decision-making process on climate issues for the year 2023. The UAE Presidency of COP28 has set a global agenda of action to build consensus and facilitate progress on the climate crisis.

Who can participate in COP28 UAE?

COP28 UAE is open to all United Nations Framework Convention on Climate Change (UNFCCC) members. It is the world’s highest decision-making process on climate issues for the year 2023.

Visas

How can I apply for a visa to the UAE?

The UAE Government has authorized embassies, free of charge Special Entry Points for the COP28 UAE event attendees, also known as the COP28 UAE Visa.

How long will it take to receive the COP28 UAE Visa after applying?

It will take up to three business days to receive a visa approval.

How far in advance can I apply for the COP28 UAE Visa?

You are not required to submit a travel medical insurance policy for the COP28 UAE Visa application. It is strongly recommended that you acquire travel medical insurance when travelling abroad.

Can I arrive at any UAE international airport with my COP28 UAE Visa?

Yes, you are still required to apply for the COP28 UAE Visa. Please refer to the "I am attending the Blue Zone" question above.

How do I apply for a visa to the UAE?

Once you have completed your UNFCCC registration, you will receive a confirmation email, which will include a link to apply for the COP28 UAE Visa.

What type of visa will I receive?

Please visit the visa portal, fill out the form, upload the required documents and submit it for approval. Once approved, you will receive the visa confirmation via email.

What will I need to apply for the COP28 UAE Visa?

You will require:
- Your UNFCCC Registration Code
- Current passport information in the visa portal
- Clear colored copy of passport with minimum of six months validity from arrival into UAE (jpg/png/pdf; max 500kb)
- Clear colored copy of UNFCCC Delegates Pass (jpg/png/pdf; max 500kb)
- Please follow the guidelines, click here.
- Clear, recent, passport size, color photograph against a white background. Please follow the guidelines, click here.

Is accommodation details required for the COP28 UAE Visa application?

No, you are not required to provide them. You may add details of a venue where you intend to stay. If the area you select is not listed, you may choose the closest area to where you intend to stay.

Are visas granted on arrival to the UAE?

Yes, you are still required to apply for the COP28 UAE Visa. Please refer to the "I am attending the Blue Zone" question above.

Am I required to submit flight details for the COP28 UAE Visa application?

No, you are not required to submit flight details. It is recommended that you only book your flight after you receive the COP28 UAE Visa.

Do I require travel medical insurance to apply for the COP28 UAE Visa?

You are not required to submit flight details. It is recommended that you acquire travel medical insurance when travelling abroad.

How long will it take to receive the COP28 UAE Visa after applying?

It will take up to three business days to receive a visa approval.

What do I need to do if I haven’t completed my visa application?

If you have not completed your visa application for the COP28 UAE Visa, you will need to do so before you can receive a visa. To do this, please visit the COP28 UAE Visa application portal and follow the guidelines. Once approved, you will receive the visa confirmation via email.

What type of visa will I receive?

The issued visa is valid for arrival at any international airport in the UAE.

Is accommodation details required for the COP28 UAE Visa application?

No, you are not required to submit accommodation details. It is recommended that you select a venue where you intend to stay. If the area you select is not listed, you may choose the closest area to where you intend to stay.

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What accommodation options are available?

COP28 UAE will take place in Dubai, offering a wide selection of accommodation options to suit every budget. Currently, there are over 400 properties operating in Dubai, ranging from 1-star to 5-star hotels and serviced apartments. Additionally, the UAE’s capital, Abu Dhabi, located one hour away from the event venue, features a wide range of accommodation options, with over 250 hotels and resorts plus serviced apartments available, ranging from 1-star to 5-star.

Which travel agency is running the accommodation booking portal?

The organizers of COP28 UAE officially appointed bnetwork (bnetwork.com) as the travel agency responsible for handling accommodation requests for the event, acting as a liaison point with hotels to ensure available rooms are provided to COP28 UAE participants. They have also enlisted a company called Arabian Adventures, Meetings, Incentives and Events to facilitate other services. COP28 UAE will facilitate a booking portal for accommodation arrangements that will enable all delegates to book their accommodation for the event. The booking portal along with additional information for delegates is available on http://www.cop28.bnetwork.com

How can I book my accommodation for COP28 UAE?

The official COP28 UAE booking portal for accommodation arrangements permits all delegates to directly book their accommodation for the event. The booking portal along with additional information for delegates is available at http://www.cop28.bnetwork.com.

Larger delegations requiring group bookings should contact accommodation service providers directly and as early as possible to secure preferred accommodations.

Alternatively, bnetwork - the appointed travel agency for COP28 UAE - can assist with accommodation and related travel services in the UAE. Please contact bnetwork via email at cop28@bnetwork.com or by telephone at +33 1 58 16 20 10 (standard operator charges apply). The agency’s operational timings are Monday to Friday from 09:00 to 18:00 (CET). Please expect responses within 48 hours on working days.

Can accommodation be visited in advance of COP28 UAE?

For advance accommodation visits, please contact the accommodation provider directly.

Are there any COVID-19 restrictions for arrivals to the UAE?

All passengers traveling to the UAE are no longer required to present a COVID-19 vaccination certificate or to undergo PCR tests. However, please check your country's travel advisory for latest information or consult your operator, as requirements may vary.

UAE.

• FlyDubai: https://www.flydubai.com/
• Emirates: https://www.emirates.com/
• Etihad Airways: https://www.etihad.com/
• Wizz Air: https://wizzair.com/
• Air Arabia: https://www.airarabia.com/

In addition, all travelers should also check with their doctor to confirm if their prescribed medication is controlled or not and follow instructions regarding allowed quantities and prescription for the quantity of the medicine that they are bringing into the UAE.

What restrictions are there on bringing medication into the UAE?

All travelers carrying controlled medication into the UAE must apply for approval through the Ministry of Health (MoH) website. This should be completed before visiting the UAE.

Should I fly to Abu Dhabi, Dubai, or Sharjah?

Depending on the airline you choose to fly with, you can arrive at any of the UAE’s airports. The COP28 venue, Expo City Dubai, is easily accessible from each of these airports.

Alternatively, please refer to the following questions.

What transport options do I have after arriving to Abu Dhabi, Dubai, or Sharjah airport?

All UAE airports are equipped with state-of-art internet connectivity. In addition, local sim cards can be bought at the airport from either Etisalat, Du, or Virgin kiosks.

How can I book my flight to the UAE?

The UAE is connected by direct flights to over 300 destinations worldwide.

Sharjah Airport: https://www.sharjahairport.ae/en/traveller/to-and-from-the-airport/transportation/

• Air Arabia: https://www.airarabia.com/flight
• Emirates: https://www.emirates.com/
• Etihad Airways: https://www.etihad.com/
• Wizz Air: https://wizzair.com/
• FlyDubai: https://www.flydubai.com/

In the majority of cases, this will prevent travel from the point of origin. In the unlikely event that a person arrives presenting a passport with an unspecified gender, they will be denied entry to the UAE.

What accommodation options are available, ranging from 1-star to 5-star.

Additionally, the UAE’s capital, Abu Dhabi, located one hour away from the event venue, features a wide range of accommodation options, with over 250 hotels and resorts plus serviced apartments available, ranging from 1-star to 5-star.

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• Etihad Airways: https://www.etihad.com/
• Wizz Air: https://wizzair.com/
• Air Arabia: https://www.airarabia.com/

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• Air Arabia: https://www.airarabia.com/flight
• Emirates: https://www.emirates.com/
• Etihad Airways: https://www.etihad.com/
• Wizz Air: https://wizzair.com/
• FlyDubai: https://www.flydubai.com/

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Across the UAE, the standard electrical plug is Type G (commonly used in the UK as well as across some countries in the Caribbean, Africa, and Asia), operating between a 220V-240V supply voltage and 50 Hz.

Visitors are required to have a valid International Driver's Permit to drive in the UAE. However, the UAE accepts driver's licenses issued by many countries. Additionally, please refer to the rental/car hire company for requirements.

Journey planners are a great way to assess transportation options before traveling to the UAE. As per Chicago style, time zones are lowercased, apart from proper nouns.

Tipping is not expected but is commonly practiced in the UAE. Gratuities to staff at hotels and restaurants are at your discretion.

What is the local time and weather like in the UAE?

The United Arab Emirates observes Gulf standard time (GMT +4) throughout the year and does not observe daylight saving time. Temperatures range from a Low of around 13°C (56°F) on a winter's night, to highs of around 42°C (108°F) on a summer's day. The cooler months, November to March, are the most pleasant time to visit, with daytime temperatures of around 24°C (75°F) and nighttime temperatures of around 10°C (50°F).

The local currency is the UAE dirham (AED or Ohs), which is divided into 100 fils and is pegged against the US$ (US$1: AED 3.6725).

Can I exchange cash at the airport?

Foreign exchange services are readily available with international currency at both arrivals and departures, across UAE airports. Hotels also provide foreign exchange services, and there are many foreign exchange bureaus across the country.

Can I use my locally issued credit/debit card?

Most shops, hotels, and restaurants in the UAE accept major credit and debit cards (Visa, MasterCard, American Express, etc.). It is prudent to confirm with your local bank whether your debit and credit card is valid for international transactions before you travel.

Can I fly into Abu Dhabi and find transportation to Dubai hotels/city?

In addition to the onward transport options and journey planners above, you can reach Dubai from Abu Dhabi using these options:

1. Complimentary (first come, first served) COP28 shuttles for UNFCCC-registered participants between Abu Dhabi Airport, Terminal A and COP28 UAE Venue. Please see the schedule shared above.
2. Airport Express Bus from Abu Dhabi Airport to/from Dubai Ibn Battuta Mall Metro Station. Please click here for more information.
3. RTA E101 route from Abu Dhabi Central Bus Station to/from Dubai. Please click here for more information.
4. TransAD Abu Dhabi Taxi (App on iOS and Android).
5. UBER (App on iOS and Android).
6. Taxis/E-hails
7. Buses
8. Car Hire
9. Complimentary (first come, first served) COP28 shuttles for UNFCCC-registered participants between Abu Dhabi Airport, Terminal A and COP28 UAE Venue. Please see the schedule shared above.

Is censoring and restrictions on freedom of speech something to be worried about in the UAE?

In most of the UAE, the weekend consists of Saturday and Sunday, except in Sharjah, where the weekend consists of Friday, Saturday, and Sunday for federal employees.

What is the best way to get around in Abu Dhabi/Dubai?

Journey planners are a great way to assess transportation options before traveling to the UAE.

What type of electrical plugs are available on site?

Meeting rooms, Side-event rooms and computer hubs are equipped with Schuko (type F) plugs while the rest of the Blue Zone site is equipped with type G plugs.

What type of electrical plugs are used in the UAE?

The UAE welcomes inclusive and constructive dialogue that fosters consensus—a key driver to drive ambitious climate outcomes. The cultural norms and laws of the UAE prohibit the spread of disinformation, fake news, or making defamatory statements verbally or on social media. Such actions are prohibited.
How do I reach the COP28 UAE venue at Expo City Dubai?
The COP28 UAE venue is easily reached through a range of different transport methods:

Dubai Metro
Delegates are strongly encouraged to use Dubai Metro. The Expo 2020 station on the metro’s Red Line connects the COP28 UAE venue, DUB Airport and the main hotels and transport attractions in Dubai.
Metro Hours from 30th of November to 12th of December:
- Daily: 05:00 to 00:00 (Midnight)

Taxis
Taxis run and taxi pick-up/drop-off spots (booked via app) will run available at Expo City Dubai. The simplest way to use these services is:
- Dubai Taxi Corporation (OTC): Download app or visit https://www.rta.ae/wps/portal/rta/ae/public-transport/taxi/Dubaitaxi
- Careem: Download the app or visit https://www.careem.com
- Uber: Download the app or visit https://www.uber.com/en/ride/Phoenix

Private Vehicles
Parking spaces for private vehicles, including boxes and coaches, will be available at Expo City Dubai.
You can use the RTA Journey Planner throughout your time in Dubai:
Download the S’hail app or visit https://www.rta.ae/wps/portal/rta/ae/public-transport/journeyplanner.

Is public transport free of charge for COP28 UAE delegates?
Yes, for UNFCCC-registered participants:
- All COP28 shipments will be treated as high priority by customs authorities. Nevertheless, import and export customs clearance is required for any goods entering the UAE.

Who is the Consignee/Receiver for shipments to the UAE?
A Consignee/Receiver of your choice, or COP28 UAE can act as Consignee/Receiver with some provisions applicable.

What are the documents required for import shipments in the UAE?
For import shipments, you must provide the following:
- Import (Temporary)
- Import (Permanent)
- ATA Carnet
- Temporary Admission

What are the duties and taxes rates applicable in UAE?
Currently only Value Added Tax (VAT) is applicable to all import shipments.

What are the exclusive customs arrangements for COP28 shipments?
OSP is COP28 UAE’s official logistics services provider for inbound and outbound freight, customs brokerage, last-mile deliveries, storage, and miscellaneous on-site services.

FREIGHT & LOGISTICS

What is OSP? What services are provided by OSP?
OSP for COP28 UAE’s official logistics services provider of airfreight and outbound freight, customs brokerage, last-mile deliveries, storage, and miscellaneous on-site services.

Can I use a third-party freight forwarder?
COP28 UAE recommends using the OSP as a first-choice logistics services provider. However, participants can approach other providers of their choice.

What are the exclusive customs arrangements for COP28 shipments?
All COP28 shipments will be treated as high priority by customs authorities. Nevertheless, import and export customs clearance is required for any goods entering the UAE.

What type of taxes are applicable in the UAE?
Currently only Value Added Tax (VAT) is applicable to all import shipments.

What are the local and export customs clearance procedures for any goods entering the UAE?
In general, the customs duty rate is free of any other costs, insurance, and freight.

What are the customs clearance procedures for any goods entering the UAE?
If a shipment and its documentation is as per requirements, the customs clearance process is completed relatively quickly.

What are the best practices for conferences and events imports?
COP28 UAE recommends utilizing the following standardized import tools:
- ATA Carnet
- Temporary Admission
- Import (Permanent)
- Import (Temporary)

What are the documents required for import shipments in the UAE?
For air shipments:
- Invoice
- Packing List
- Air Waybill

For sea shipments:
- Invoice
- Packing List
- Sea Waybill

For road shipments:
- Invoice
- Packing List

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A Consignee/Receiver of your choice, or COP28 UAE can act as Consignee/Receiver with some provisions applicable.
For further information on Freight & Logistics services, please visit: https://cop28.com/en/shipping-logistics
What are Blue Zone pavilions and office spaces?

Blue Zone pavilions at COP28 UAE will be unique as they will be located within Expo City Dubai's existing buildings and split across multiple floors. All floors, including split-level pavilions, will be universally accessible.

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What about office spaces?

Office spaces will have similar options to pavilions as outlined above; however, these will be allocated on higher floors typically above pavilion spaces. Office spaces on higher levels will be accessible by elevator.

Where is the location for each party's pavilion?

Blue Zone pavilions at COP28 UAE will be located in Expo City Dubai. A range of food and beverage outlets, toilets, multifaith/meditation rooms and other areas, as per the UNFCCC's requirements, will be provided.

What facilities will be available in the Blue Zone?

COP28 UAE will supplement the existing facilities available at Expo City Dubai. All party pavilion staff can access the site and their pavilion.

What is the Blue Zone?

The Blue Zone is only for UN FCCC-accredited participants (Parties, IGOs, NGO, observers, media, UN Officials). All parties are encouraged to be aware of their relevant national focal points and ensure that any matters of concern are handled in a timely manner that will be shared with COP28 UAE.

Who can attend the Blue Zone?

Only UNFCCC accredited participants, including Parties, observers (including NGOs, GCs, and UN organizations), and members of the press and media will have access to the Blue Zone.

Will I be able to participate in the Blue Zone virtually?

Yes, you will be able to participate in the Blue Zone virtually. Virtual participation will enable remote UNFCCC registered delegates to engage in or observe discussions.

What IT facilities and other services will be available in the Blue Zone at COP28?

Two computer centers will be available at the venue, offering computer and limited printing services free of charge to all Blue Zone participants, on a first-come, first-served basis.

How can we participate and have a presence in the Blue Zone?

The Blue Zone is only for UNFCCC-accredited participants (Parties, NGOs, GCs, observers, media, UN Officials). All parties are encouraged to be aware of their relevant national focal points and ensure that any matters of concern are handled in a timely manner that will be shared with COP28 UAE.

Can a party use their own stand builder to construct their pavilion/office space?

Yes, COP28 UAE members appointed an Events Management Company to manage the fit outs of pavilions and office spaces on a commercial basis. To streamline the process, all fit outs must be carried out through the Events Management Company; details will be provided to applicants.

How much will a pavilion cost?

Pavilion size options will vary and are dependent on the total number of requests received.

Where is the Blue Zone located?

The COP28 UAE Blue Zone is located in Expo City Dubai.

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What are the operating hours of the Blue Zone?

COP28 UAE is working with the UNFCCC to determine the operating hours of the Blue Zone, and this will be communicated in due course.

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What approach is being taken to catering at COP28 UAE?
The COP28 Presidency seeks to elevate the focus on food systems within the global climate action agenda. Our focus at COP28 UAE is on delivering environmentally sustainable, socially responsible, delicious, and nutritious food and beverage options for all. Event catering should respect, embrace, and exemplify the values of the UNFCCC and UAE.

Working closely with various organizations and groups, COP28 UAE and our catering partners are striving to deliver on a comprehensive Sustainable Catering Strategy.

Are there going to be any food hygiene considerations?
Food providers will be responsible for meeting food health and safety guidelines and maintaining hygiene within all catering areas, including all food preparation, storage, and public areas. Daily hygiene inspections will take place across venues to ensure that food safety is achieved at all times.

What will be the opening hours of the food outlets?
At COP28, there will be a wide variety of catering options available across the venue: there will be food truck zones, Grab & Go outlets, coffee kiosks, restaurants, and on-demand event catering available.

Can I take my own food and drink into the venue?
Only food for personal consumption can be brought on-site, for example staff bringing their own breakfast/lunch/dinner. Safe storage of food is the responsibility of personnel at their designated place of work. We ask that no single-use plastic be brought on-site so please consider this when planning what you bring with you.

Can I bring my own water bottle?
Yes, we actively encourage you to bring a reusable water bottle to COP28 and make use of the water fountains around the venue. Please note that single-use plastic is not allowed on-site.

What type of food will be available at COP28 UAE?
We are aware that people’s choice of what to eat is often price driven and are working closely to ensure there are healthy and sustainable options for all budgets. COP28 UAE is working on providing affordable diverse food options.

The COP28 Presidency seeks to elevate the focus on food systems within the global climate action agenda. Our focus at COP28 UAE is on delivering environmentally sustainable, socially responsible, delicious, and nutritious food and beverage options for all. Event catering should respect, embrace, and exemplify the values of the UNFCCC and UAE.

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Working closely with various organizations and groups, COP28 UAE and our catering partners are striving to deliver on a comprehensive Sustainable Catering Strategy.

Are there going to be any food hygiene considerations?
Food providers will be responsible for meeting food health and safety guidelines and maintaining hygiene within all catering areas, including all food preparation, storage, and public areas. Daily hygiene inspections will take place across venues to ensure that food safety is achieved at all times.

What will be the opening hours of the food outlets?
At COP28, there will be a wide variety of catering options available across the venue: there will be food truck zones, Grab & Go outlets, coffee kiosks, restaurants, and on-demand event catering available.

Can I take my own food and drink into the venue?
Only food for personal consumption can be brought on-site, for example staff bringing their own breakfast/lunch/dinner. Safe storage of food is the responsibility of personnel at their designated place of work. We ask that no single-use plastic be brought on-site so please consider this when planning what you bring with you.

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ALCOHOL RELATED

Can we bring alcohol to distribute to guests in our Pavilion and/or Office?
No, only alcoholic beverages purchased via the catering company can be distributed to guests.

Can I import alcohol into the UAE to serve to guests in our Pavilion?
No, unfortunately this facility is not available for COP28 UAE.

Will alcoholic beverages be available on site?
Yes, alcoholic beverages will be available at the licensed food and beverage outlets on-site. Furthermore, alcoholic beverages can also be ordered as part of a catering package.

Who do we speak to in order to request alcoholic beverages for our event?
Requests for on-demand catering can be placed via the online portal, this includes alcoholic beverages, and these are managed by the Blue and Green Zone catering companies.

What is the legal drinking age in the UAE?
The legal drinking age in the UAE is 21 years old - proof of age may be required. ID required will be in the form of either an Emirates ID or valid passport, no copies will be accepted.

What are the permitted serving hours?
The licensed food and beverage outlets will be permitted to serve alcohol from 12:00 p.m. to 10:00 p.m. For events and receptions held in pavilions/offices, booked through the online portal, the serving hours times will be from 4:00 p.m. to 10:00 p.m.

When it comes to events that include alcohol, are there any specific requirements that must be met?
All events wishing to serve alcohol will require a permit. The process for applying for an alcohol permit will be managed by the catering companies and the associated fee will be incorporated in your order service.

ACCESSIBILITY

The UAE strives to make COP28 the most accessible and inclusive COP to date by proactively and authentically engaging with numerous constituencies and diverse groups, including women, people with disabilities, indigenous people, and youth, to amplify their voices and grant them a seat at the table.

Our accessibility approach incorporates built environments, digital accessibility, and nurturing empathy and understanding among our team. For more information, please visit the dedicated page on our website: www.cop28.com/en/accessibility

Will COP28 UAE provide any accessibility services at the venue?
We will shortly publish more information regarding the features and facilities available at COP28, along with a dedicated set of FAQs. In the meantime, do not hesitate to contact us on accessibility@cop28.com with any queries.

SECURITY

To know more about our regulations and guidelines, kindly read our Code of Conduct which needs to be followed at all times: Information for COP 28 participants (A-Z) | UNFCCC

How do I get into the COP28 venue?
There is one pedestrian entry/exit point into the Blue Zone and there are four pedestrian entry/exit points into the Green Zone. There are two pedestrian exit points out of the Blue Zone to the Green Zone. Only people with Blue Zone accreditation will be allowed access back to the Blue Zone via these two points.

Are there any security requirements to enter the COP28 venue?
Yes, everyone will be required to pass through security screening at the entrances to the venue.

Are there any restrictions on taking certain items into the venue?
There will be a list of prohibited items for both Blue and Green Zones. This list will be displayed before all the screening lanes at entrances to the venue.

Will advocacy actions be allowed?
In line with the UNFCCC code of conduct, participants can assemble peacefully and have their voices heard in designated areas in both the Blue and Green zones of COP28. We invite all participants to make their voices heard in a positive and constructive manner, bringing solutions to address the climate crisis.

For further information on the Code of Conduct and guidelines for participants, please visit: Information for COP 28 participants (A-Z) | UNFCCC

WCAS

What is the World Climate Action Summit?
The World Climate Action Summit will see heads of state and world leaders come together to tackle the most pressing climate issues in dialogue with leaders from civil society, business, youth, Indigenous Peoples’ organizations and others. Typically, the Summit helps to set the ambition for the remainder of the COP.

For COP28, it will go further; the first-ever Global Stocktake (GST) response will be presented during the World Climate Action Summit, and the Presidency will seek commitments and accountability from the highest levels of global governance on a way forward.

How long is the World Climate Action Summit?
The World Climate Action Summit will be held on December 1 - 2, 2023.

Who can attend the World Climate Action Summit?
Attendance at the World Climate Action Summit is by invitation only.
Youth Hub: The Youth Hub will provide an inclusive and safe space for youth to come together to host events, share and discuss ideas, debate, and explore climate change.

The official opening hours of the Green Zone are 10:00 a.m. to 10:00 p.m.

The EMC can provide design, creative, build and fit out services. Organizers wishing to engage their own supplier will need to ensure they follow Expo City Dubai’s Health and Safety Guidelines.

The COP28 UAE Sponsorship Team will be in contact directly to discuss the opportunities with the entity and provide details of the formal proposal submission process.

Visitors

Who can attend the Green Zone?

What is the Green Zone?

The submission period for programming request forms has now closed.

Taking place, the Presidency Program of thematic days and cross-cutting themes will reflect our priority areas. For more information on the two-week program, please visit: www.cop28.com/en/green-zone

The official opening of the negotiations will take place on Thursday, November 30. Across the two weeks of COP28 UAE, in addition to the formal negotiations and other events that will feature programming from a diverse range of partners and stakeholders, with an emphasis on smaller and local organizations, teachers, principals, deans, schools, universities as well as public and private entities to discuss, learn, and share on topics related to climate education based on the Green Zone.

The Knowledge Hub: The Knowledge Hub represents a powerful platform that will innovatively unify NGOs, UAE Ministries, local government entities, and their respective stakeholders. This Hub will also feature thematic experiences tackling the most pressing climate challenges and relevant solutions.

The Climate Finance Hub: The Climate Finance Hub will be the epicenter of COP28’s transformative mission and will host the financial industry’s key players. This will unveil a change. This opportunity allows leaders and innovators to showcase their sustainability plans and forge strategic partnerships that accelerate progress towards net zero.

• Entities must not use the COP28 UAE brand in commercial activities, such as advertising and promotion unless approved by the COP28 UAE marketing team.
• Entities should be responsive to media inquiries and should be prepared to communicate effectively with attendees, stakeholders, and the wider public and collaborate with the communications team if they have any media requests.
• Entities should be mindful of any potential sensitivities or controversial issues that could detract from the overall COP28 UAE messaging or goals and seek the advice and assistance from the COP28 UAE communications team.
• Entities must avoid using branding or marketing materials that could be confused with the official COP28 UAE event and official sponsors.

COP28 UAE encourages fringe event organizers to use COP28 UAE messages and align their promotion efforts with the COP28 UAE theme: Build Back Better for People and the Planet. For more information, please visit COP28’s Event Guidelines. The full list of Event Guidelines can be found here: COP28 EVENT GUIDELINES.

What facilities will be available at the COP28 site?

• Seating for up to 50 people
• Event staff and support teams: All event staff and support teams will be required to apply for the appropriate access permissions to the COP28 site.
• Sleeping accommodations
• Availability support: Good availability support is highly recommended by the host if the event is a technical conference, panel, or other event type.
• Power outlets
• Earuffs (in-ear and headsets)
• In-room safe (if required)
• In-room mini bar (if required)

EVENT GUIDELINES

From Sunday December 3 to Tuesday December 12, the Green Zone will be open for entities to host their events and activations.

Visitors

How can we participate and have a presence in the Green Zone?

From the COP28 UAE Green Zone, COP28 UAE offers a unique opportunity for organizations to showcase their sustainability plans and technologies, and share their innovation efforts to address some of the most pressing climate challenges. This will offer an impactful and engaging place for organizations to learn, share their best practices, and present their solutions on a grand scale.

How much will a showcase space cost and what are the size options?

The submission period for programming request forms has now closed.

Fringe Events

How can entities register to showcase a sustainable and innovative initiative or project space in the Green Zone?

How can we participate and have a presence in the Green Zone?

The EMC can provide design, creative, build and fit out services. Organizers wishing to engage their own supplier will need to ensure they follow Expo City Dubai’s Health and Safety Guidelines.

The COP28 UAE Sponsorship Team will be in contact directly to discuss the opportunities with the entity and provide details of the formal proposal submission process.

Visit our platform to learn more about the Green Zone: www.cop28.com/en/green-zone
What is COP28’s approach to sustainability?

The approach to event delivery and operation at COP28 will reflect the UAE’s commitment to sustainability. The event will be delivered in compliance with the International Standard for sustainable event delivery (ISO 20121) and follow the reduce, reuse, recycle approach to delivery. Residual carbon generated by the event will be offset following best practices.

Does COP28 have an Event Sustainability policy?

COP28 UAE’s Sustainability Policy and Sustainability Guidance have been developed following engagement with a wide range of stakeholders and the learnings and opportunities identified from past global events. The Policy and Guidance outline best practices which we will follow in our delivery of COP28. The Sustainability Policy can be accessed here: COP28 UAE | Sustainability Policy

How, as a delegate, can I ensure my attendance is as sustainable as possible?

As a conference delegate, there are several ways to minimize your environmental footprint. Here are some tips:

- **Travel Sustainably:**
  - Choose a hotel that has environmentally friendly practices such as recycling, energy-efficient lighting, and low-flow showerheads. The COP28 Accommodation Portal includes information on hotel sustainability where available. Tips to be more sustainable during your stay: set air conditioning to 24°C and only request towels/bedding to be changed when required.
  - Save your energy: turn off your lights, electronics, and air conditioning when you’re not in your hotel room or the conference room.

- **Minimize Waste:**
  - Instead of using single-use plastic bottles, bring your own reusable water bottle and use the water fountains across site. This will help reduce the amount of plastic waste generated during the event.
  - If you must collect paper materials at any point during the conference, try to recycle, or reuse them after the conference.
  - Only take the food you need and avoid wasting food.

- **Choose where you stay:**
  - Check the sustainability practices of your hotel. Some hotels have environmentally friendly practices such as recycling, energy-efficient lighting, and low-flow showerheads.

- **Travel Sustainably:**
  - Plan your journey to the event using public transportation.

- **Minimize Transportation:**
  - If possible, use public transportation to get to the conference venue, which is easily accessible by the Dubai Metro. You can visit the RTA website: https://www.rta.ae/en/portal/transport/journeyplanner?lang=en to plan your journey to the COP28 venue.

- **Travel Sustainably:**
  - Seek medical attention for any sudden illness and for emergency situations contact the UAE Emergency Services on 999. On-site first aid will be available at the arrival plazas, visitor centers, and Points of Interest.

- **Travel Sustainably:**
  - Use the transport options that are most environmentally friendly, such as public transportation, cycling, and walking.

Will the event be carbon neutral?

Yes, the event follows an avoid, reduce, reuse strategy and aims to minimize residual emissions. Where emissions cannot be avoided, they will be offset following best practices.

Is the event environmentally friendly?

The event will follow sustainability best practices in line with the ISO 20121 standard (for Sustainable Event Management) to minimize its impact on the environment. Some of the measures that will be taken include utilizing renewable energy where possible, reducing waste and recycling, and minimizing carbon emissions through a range of measures. Residual emissions will be offset to ensure the event is carbon neutral, in line with international best practice. Vendors and sponsors will be supported to ensure that sustainability best practices are practiced throughout the supply chain. By taking these steps, the event will not only be environmentally responsible, but also set an example for others in the industry to follow.

What is COP28’s approach to sustainability?

COP28 UAE sponsorship provides an opportunity to engage, promote, and showcase entities who have signed up to the Race To Zero objectives or the UAE Climate Responsible Companies Pledge, and have taken tangible steps in addressing climate change. Selected from around the world, COP28 UAE sponsors will be leaders in their industry, driving positive change and innovation towards a net zero world.

COP28 UAE is seeking organizations that can offer funding support as well as value-in-kind services or goods such as, but not limited to, flights, accommodation, on-ground transport, catering, apparel, connectivity, consultancy, logistics, technology, and media coverage to deliver a successful event. A successful sponsorship proposal submission will show that the organization is committed to positive action in the climate space, and pitch a compelling contribution, financial or value-in-kind.

When can organizations formally register their interest to sponsor?

The formal sponsorship proposal submission process commenced in May 2023. The deadline for submission was October 15, 2023. The approach to event delivery and operation at COP28 will reflect the UAE’s commitment to sustainability. The event will be delivered in compliance with the International Standard for sustainable event delivery (ISO 20121) and follow the reduce, reuse, recycle approach to delivery. Residual carbon generated by the event will be offset following best practices.

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